

ATHER

HALO^{bit}

**Instruction
Manual**



Tap to know more

[How to assemble your Halo Bit](#)

[Pair your Halo Bit to your phone](#)

[Halo Bit App settings](#)

[Button Controls](#)

[Indicator Light Guide](#)

[How to charge your Halo](#)

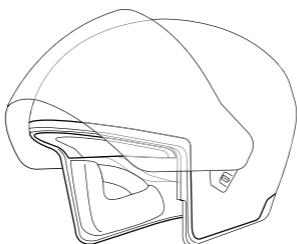
[Optimum Microphone Use](#)

[Usage during rains](#)

[FAQ](#)

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What you need?



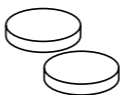
Ather Open Face Helmet



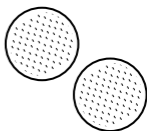
Halo Bit Module



Allen Key



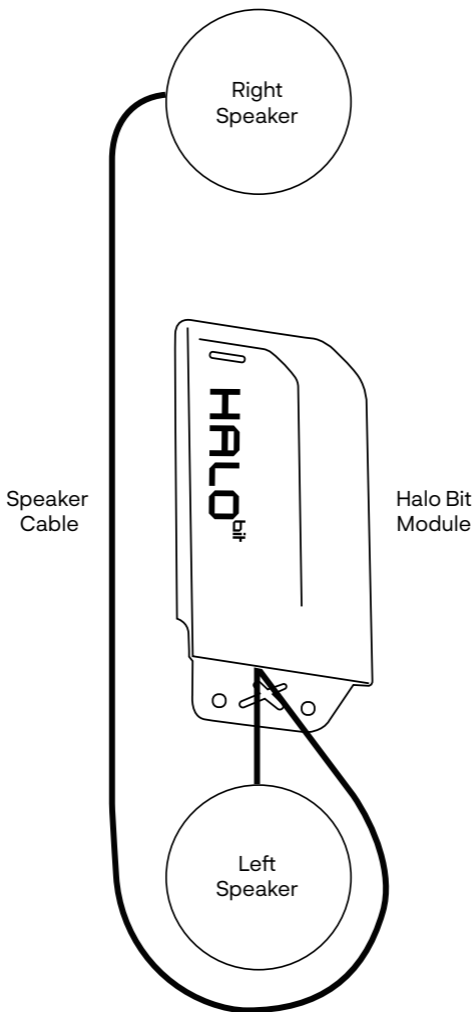
Spacers



Velcro Stickers

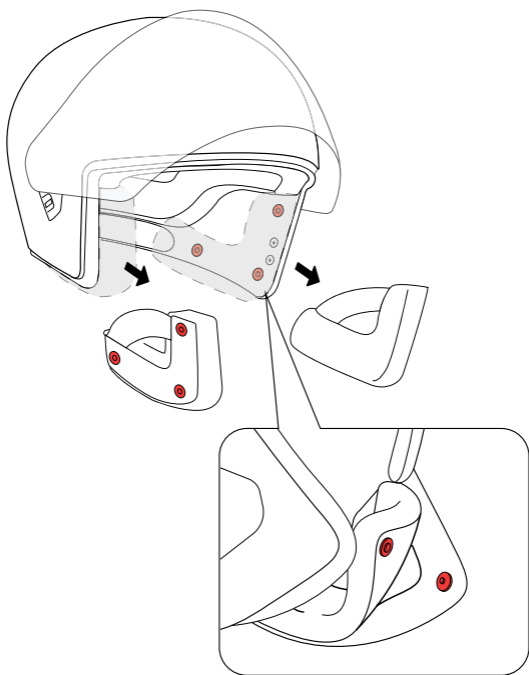


Mic Foam



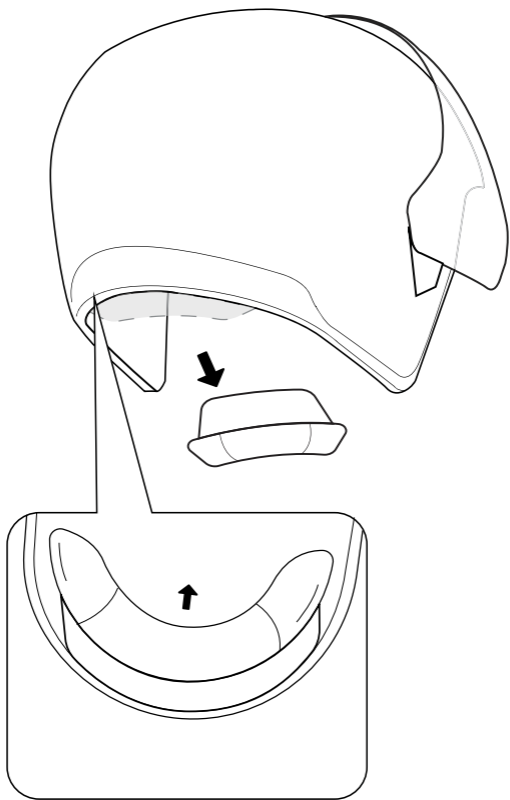
Padding Disassembly

- 1 Remove side padding by pulling it out till the snap buttons disengage
- 2 Repeat for both the left and right sides



Padding Disassembly

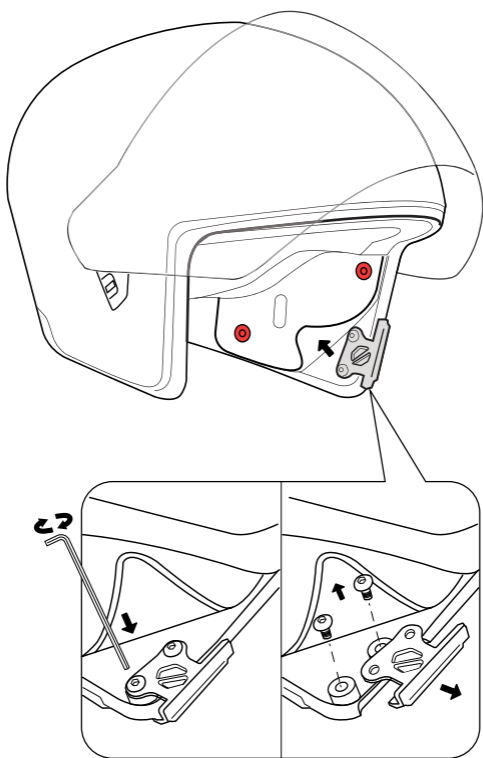
Simply pull out the rear padding



Disassemble Cap

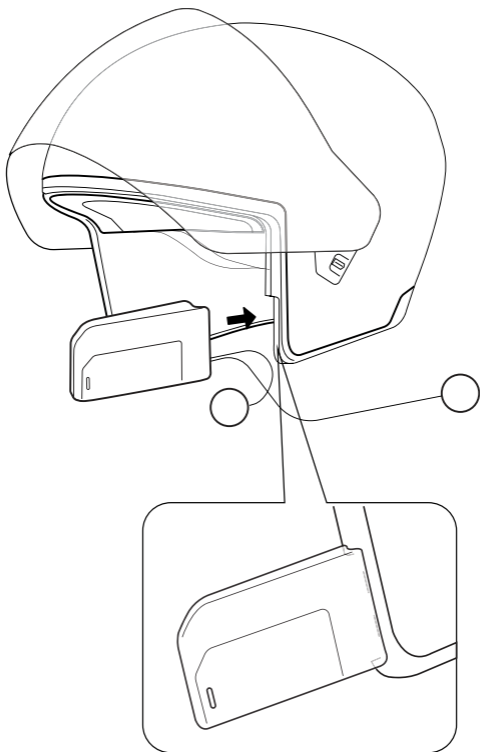
If there is a plastic cap,
Use the allen key to unscrew the
two fasteners holding the cap to
remove it

If the cap isnt present, skip this
step



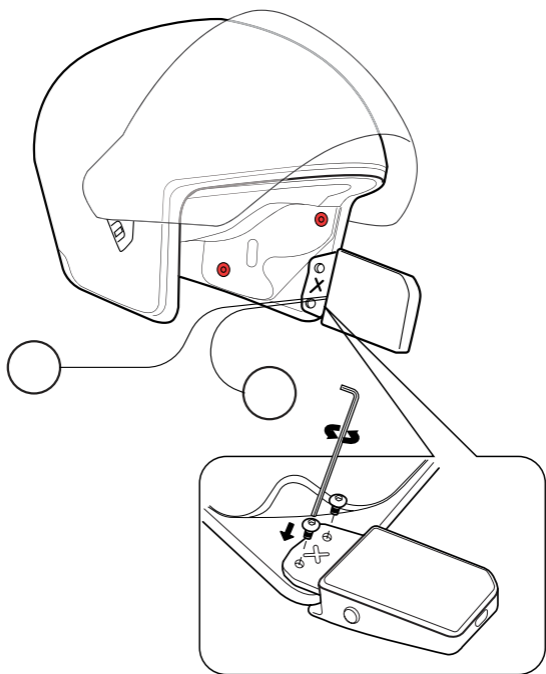
Install Halo Bit Module

Align the Halo Bit with the notch on the helmet



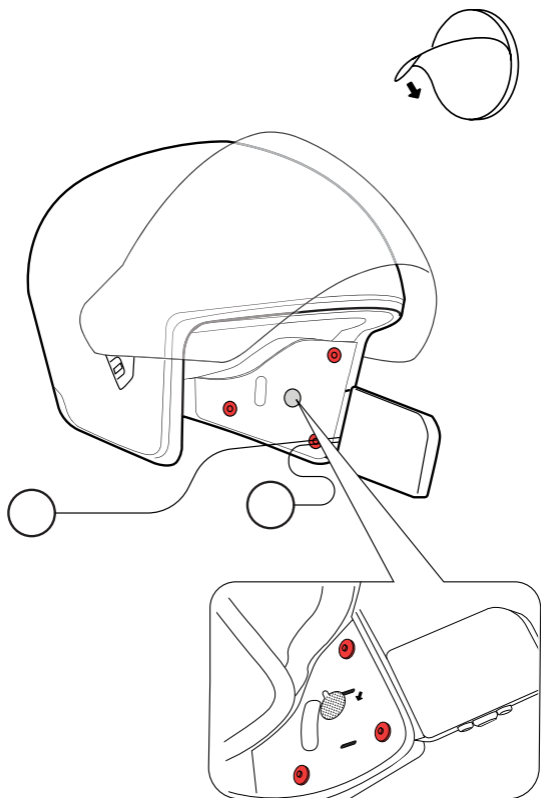
Install Halo Bit Module

- 1 Use the allen key to install the Halo Bit using the two fasteners found in the box.
- 2 Use the longer end of the allen key to securely install, but avoid over-tightening as this can damage the component.



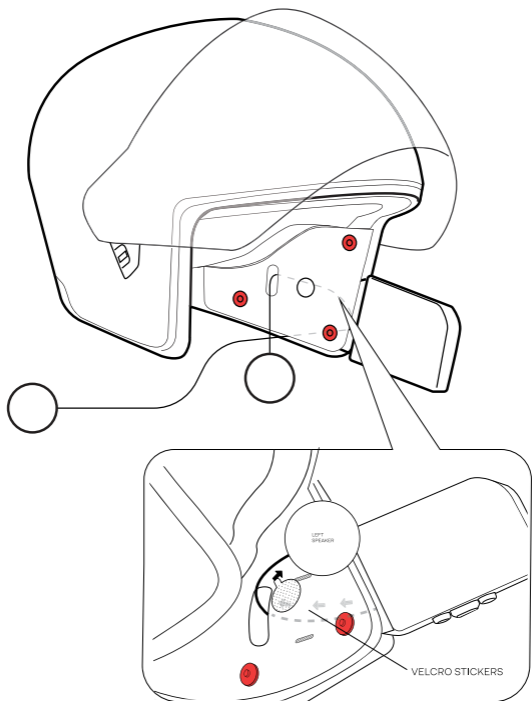
Install left velcro

Paste the velcro sticker on the flap - roughly 1 inch from the side and bottom edge of the flap



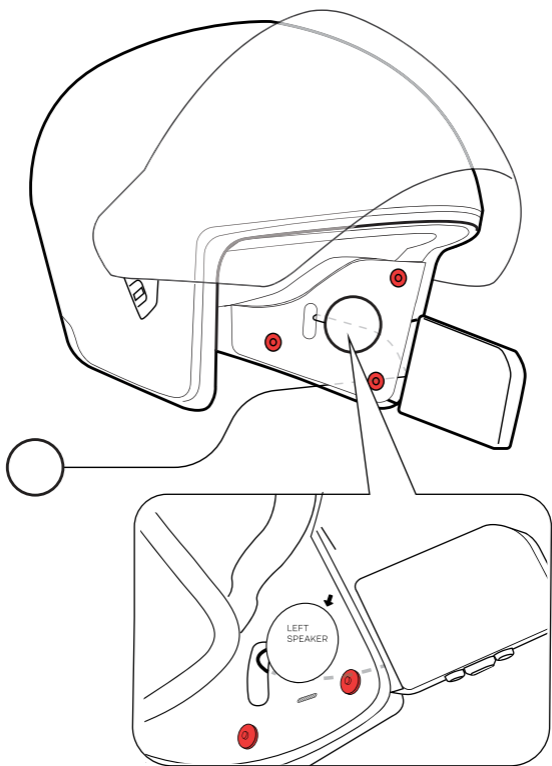
Install left speaker

Pass the speaker with the shorter cable through the slot on the left padding mount



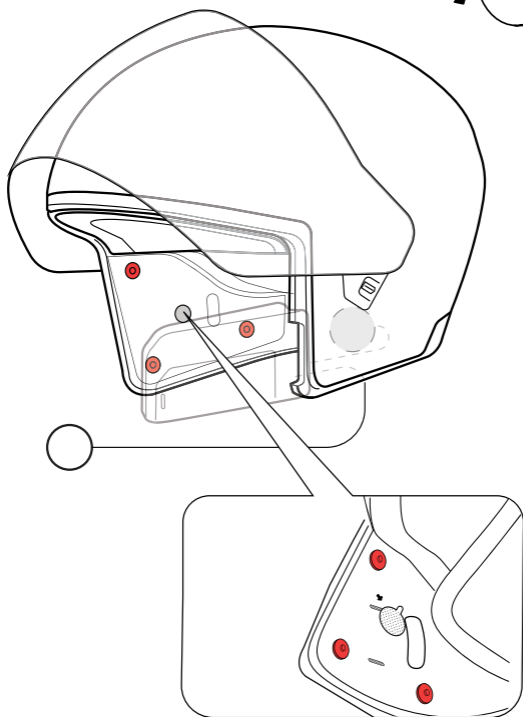
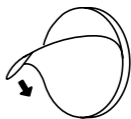
Install left speaker

Attach the speaker onto the velcro sticker



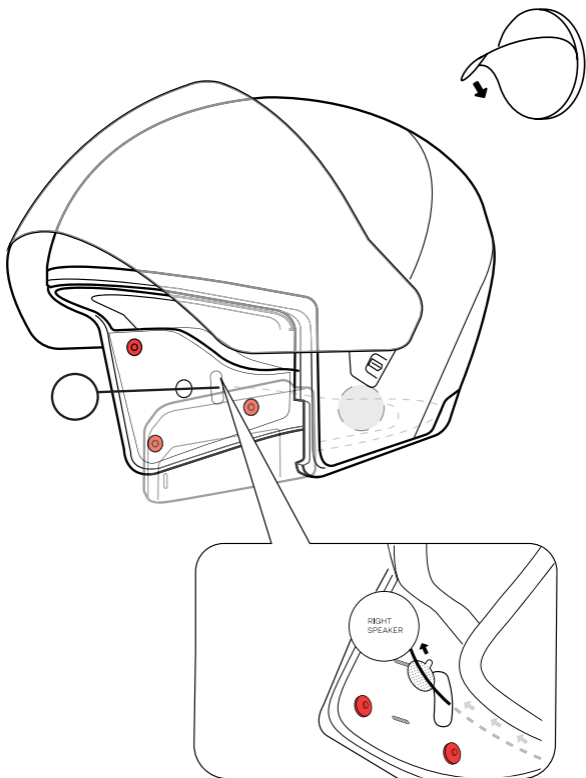
Install right velcro

Paste the Velcro sticker on the flap - roughly 1 inch from the side and bottom edge of the flap



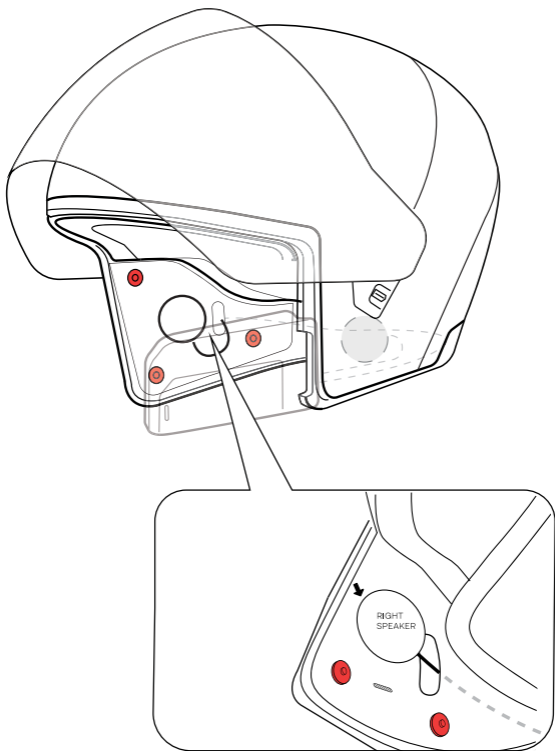
Install right speaker

Pass the speaker with the longer cable through the slot on the right padding mount



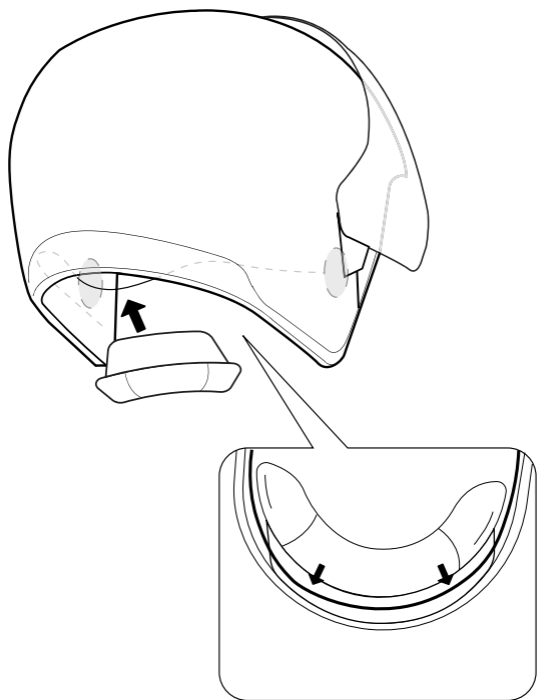
Install right speaker

Attach the speaker onto the velcro patch



Install rear padding

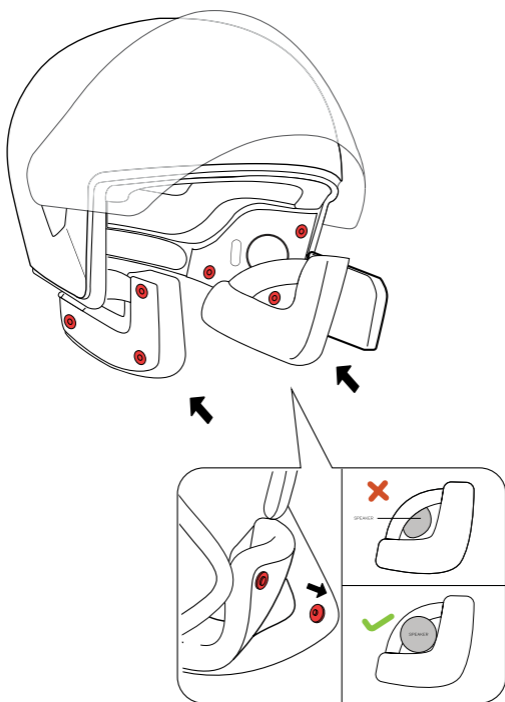
Install the rear padding so that the right speaker cable is sandwiched between the padding and the shell



Install side padding

Attach the cheek pads on either side using the red snaps.

Make sure to tuck the flap beneath the speakers and ensure that nothing is on top of the speaker



Your Bit is now installed and ready to use



Getting started

To get the benefits of onboard media control and Ather voice on your Ather scooter, Download the Ather app by clicking the links below

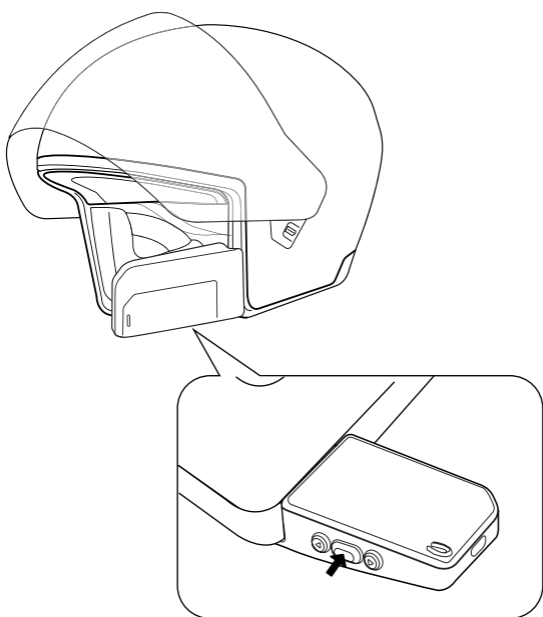
Download the Ather App



Power on and Pairing

To start pairing, make sure the device is switched off by checking if the indicator light is off

Then, hold the center button down, keep holding it until the indicator light glows and blinks blue



Hold down
center button

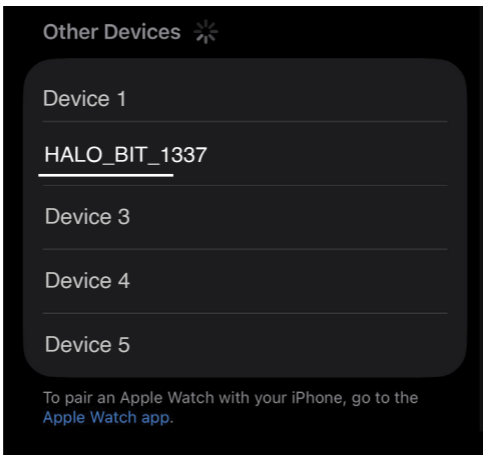


Keep holding the button down until the
indicator light glows blue

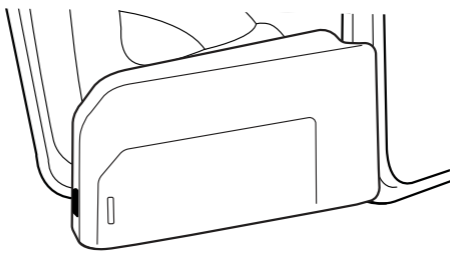
The helmet is now ready to pair with your
phone

Pair your Halo Bit

- 1 Open your settings app on your phone
- 2 Select “Bluetooth”
- 3 Find your Halo under available devices.
The device name should be “HALO_BIT_####”.
(Example: HALO_BIT_1377)



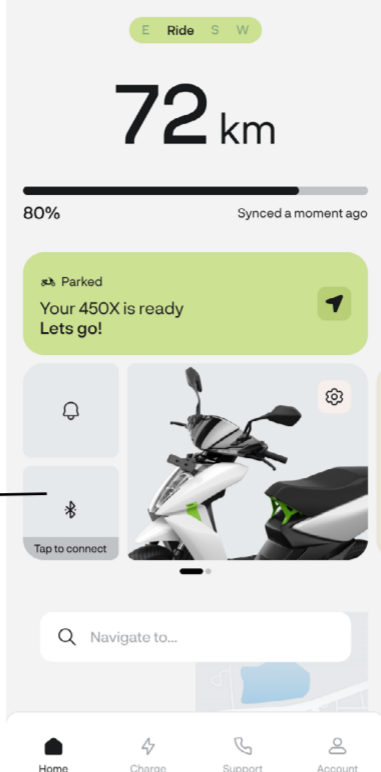
- 4 Select the device and connect.
The light indicator on the helmet should turn white if successfully connected



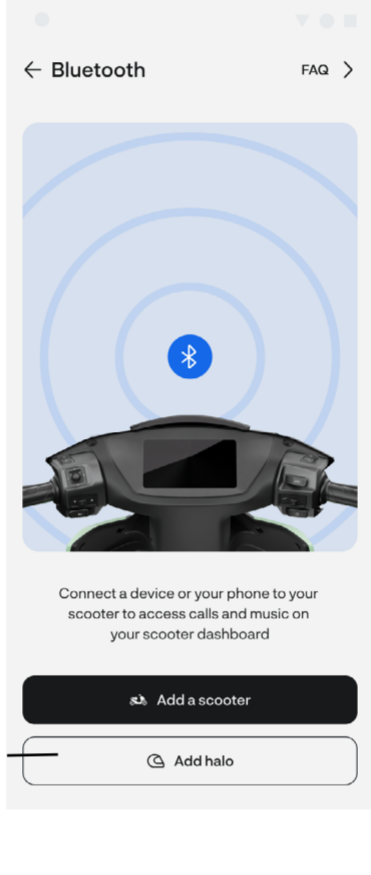
- 5 Your Halo is now paired with your phone. You should now be able to play music and answer calls

Connect your Ather App

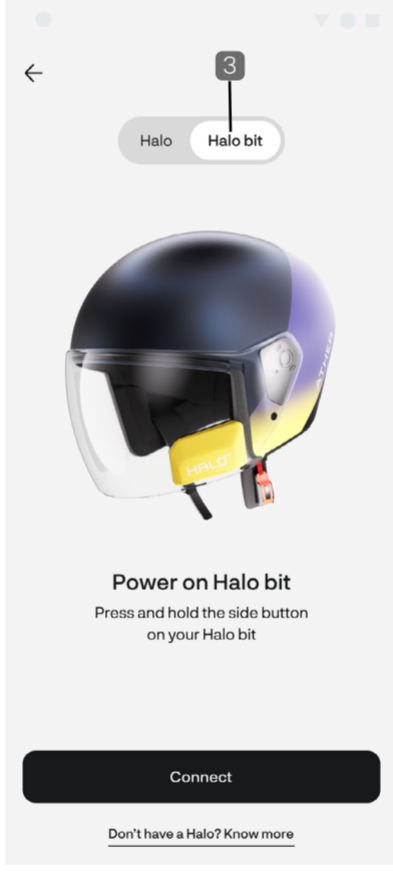
- 1 Ensure the phone and helmet are connected. Open your Ather app and login. Select “Tap to connect” on your home screen



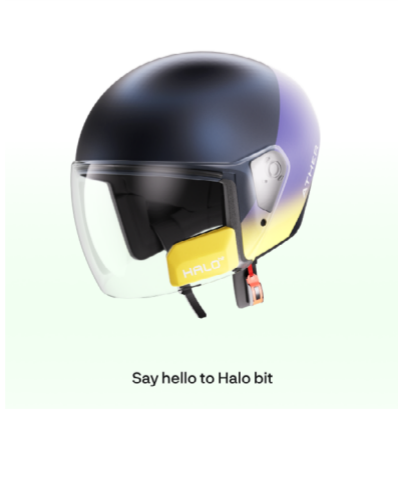
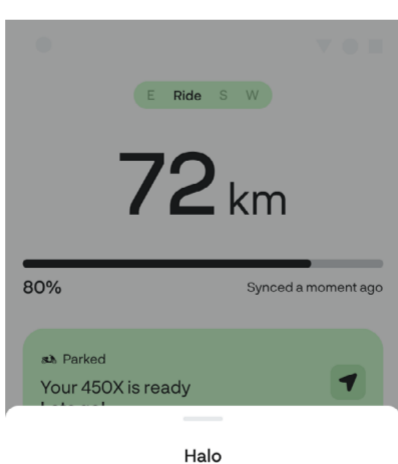
- 2 Select “Add Halo”



- 3 Select “Halo Bit” as the device and tap “Connect” (Note: the Halo has to be switched on and connected to your phone)

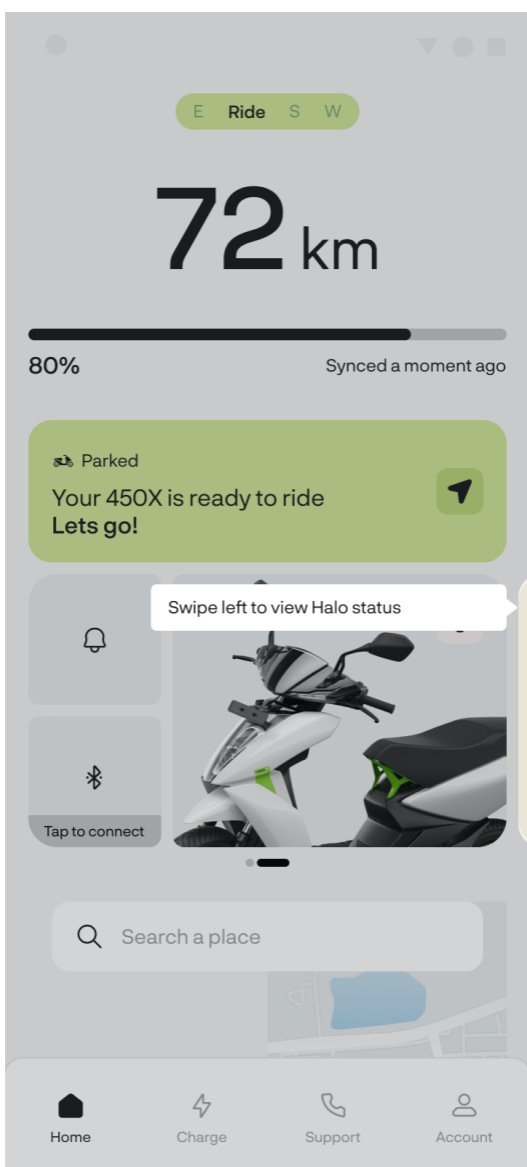


- 4 Your Halo is all set! You can now browse through your helmets settings and use Ather voice

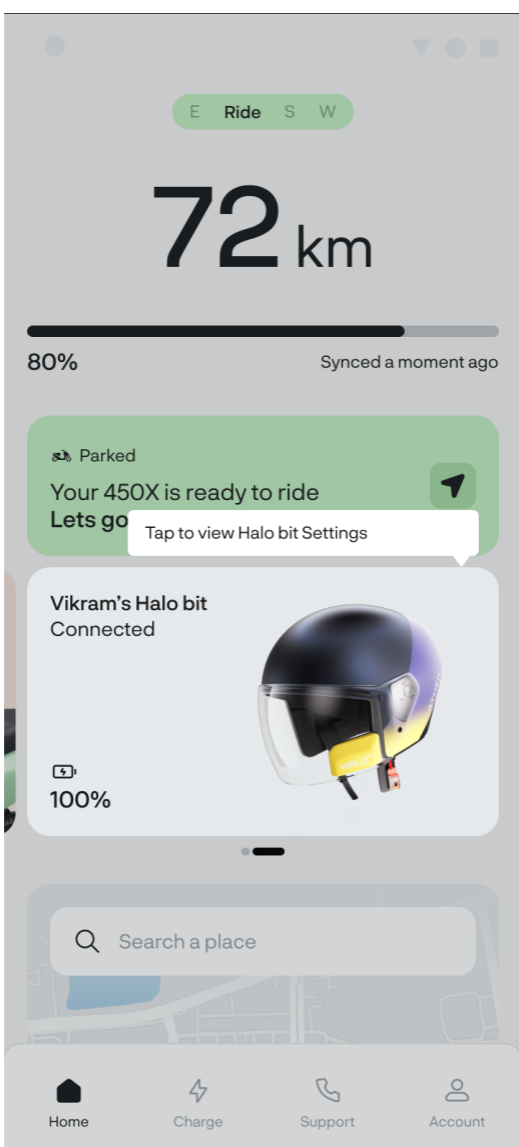


Access the Halo Bit page

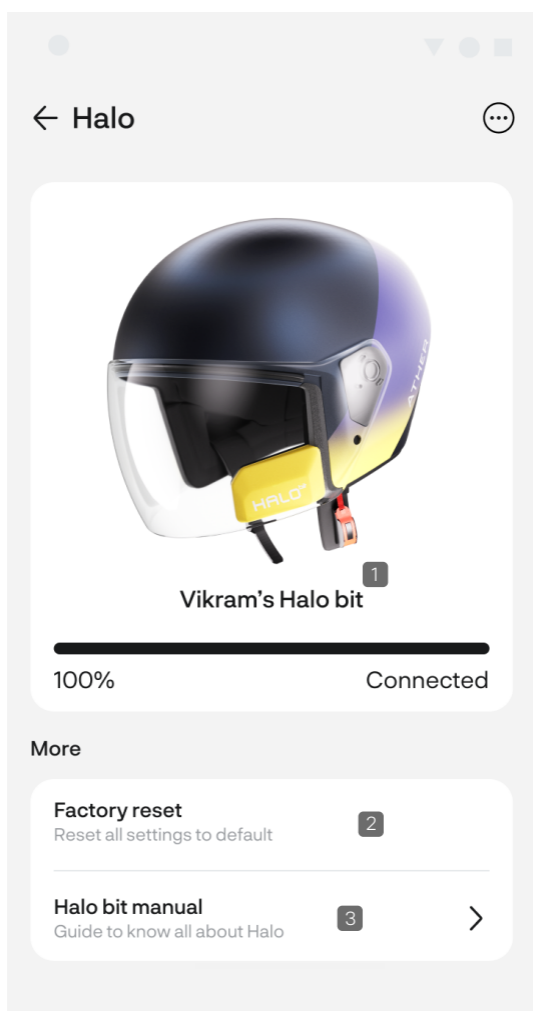
- 1 Ensure your Halo Bit is on and connected to your phone
- 2 Open the Ather App and swipe left to access the Halo Bit Card



- 3 Select the Halo Bit Card to access your Halo Bit page

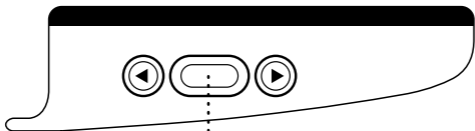









App Overview



- 1 Halo Bit Status:** Shows your battery level and current connection status
- 2 Factory Reset:** Erases all memory and resets the product to its factory preset (Warning: All settings will be wiped and you will have to reconnect your helmet)
- 3 Halo Bit Manual:** Access Halo Bit's digital manual. The one you're reading right now

Button Controls



	POWER ON/OFF
	PAIRING MODE
	PLAY/PAUSE
	ACCEPT/HANG UP
	REJECT CALL
	SKIP TRACK
	CHECK BATTERY LEVEL

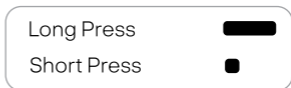
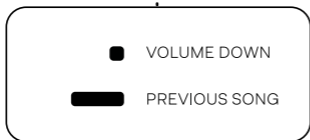
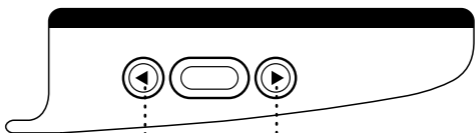
Long Press



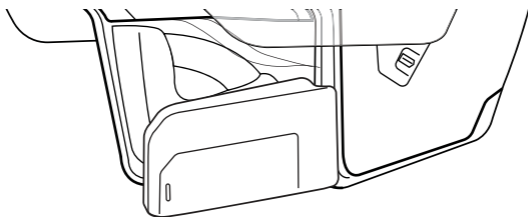
Short Press



Button Controls



LED Indicator



Power on

Solid white



Battery Low

Solid orange



Out of charge

Blinks orange 3 times



Bluetooth Pairing

Blinks blue continuously



Charging(0-40%)

Blinks orange continuously



Charging(Above 40%)

Blinks green continuously



Fully Charged

Solid green



Error. reach out to customer support

Blinks red rapidly



Firmware update in progress

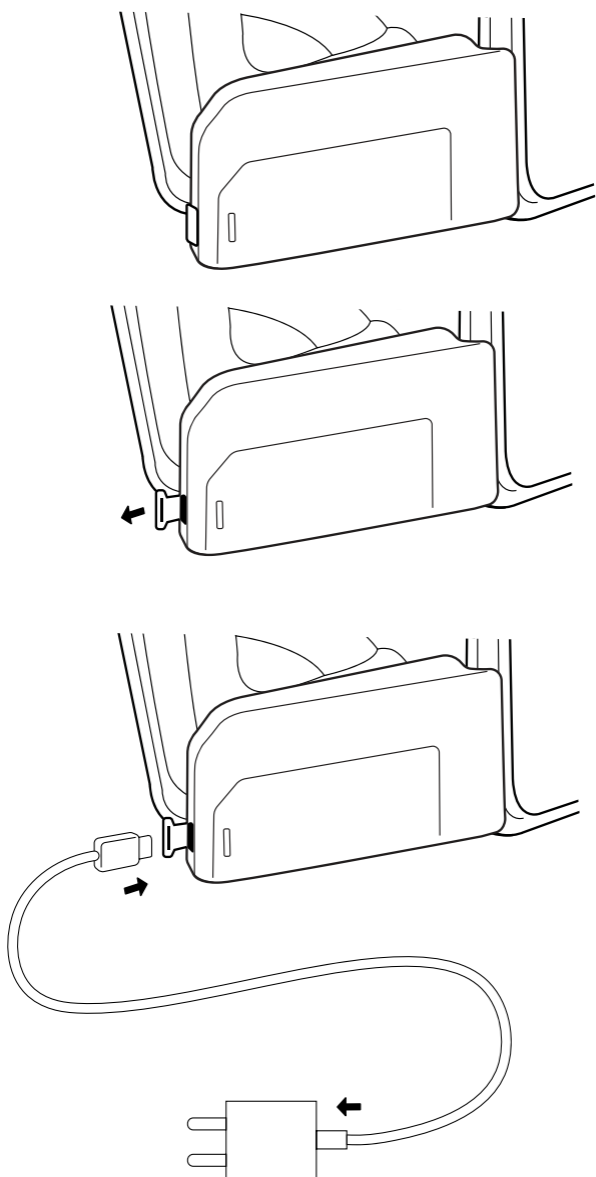
Glow in blue and purple

Charging

Peel the rubber cover on the front of the Bit to access the USB C port

Plug in a USB C cable to start charging

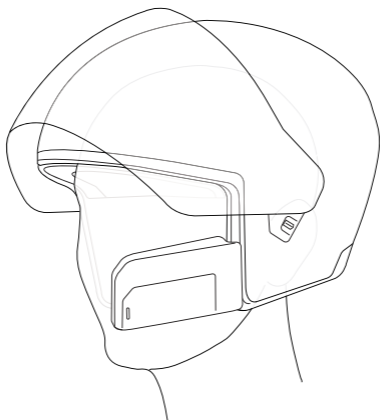
The LED should start blinking green to indicate charging has begun. Once it stops blinking and glows green, your device is 100% charged



Optimum Microphone Usage

Ensure that your mouth is as close to the front of the halo bit

For best voice clarity, we recommend closing the visor to reduce chances of wind noise

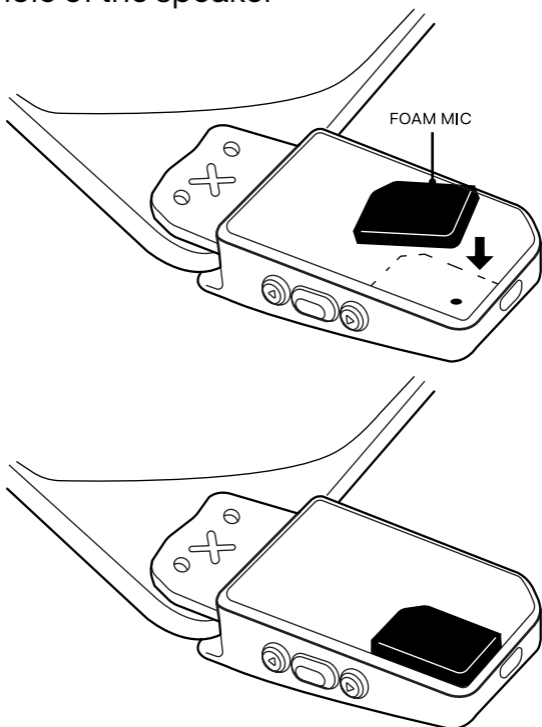


Optimum Microphone Usage

To allow best mic clarity, ensure that the Mic foam on the Halo bit is attached properly and is not peeling off.

If there is any damage to the foam, replace it with the spare pieces provided in the box.

Simply peel off the adhesive and paste the foam mic on top of the mic hole of the speaker

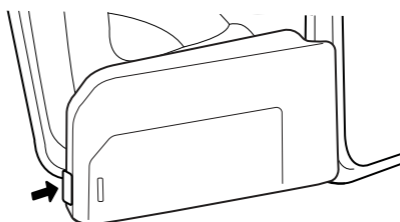
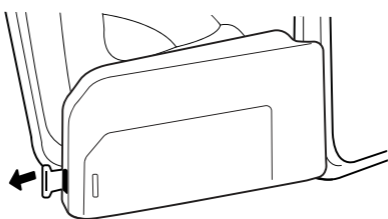


Using Halo Bit during rains

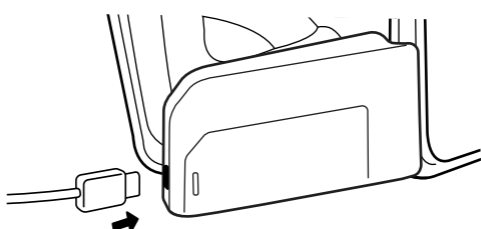
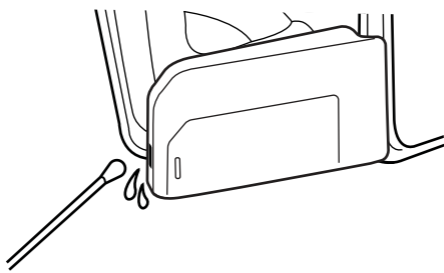
To ensure best reliability during rains, keep the visor closed for optimum performance during rains



Ensure the rubber cap on the USB C is closed while riding in rain.



If the USB port is exposed to rain, clean the port with cotton to ensure that it is dry before plugging it in to charge



FAQs

Q Why is my Halo Bit not switching on?

A Long press the center button to switch on the helmet. If it doesn't, try charging it with a USB C charger. If the notification light is not switching on, contact customer support

Q My speaker volume is not high enough

A Ensure that the speaker is sitting right above your ears. If it isn't, move the speaker around to align it to your ears better

FAQs

- Q** My microphone is not loud enough during ride
- A** Ensure the mic has the mic foam pasted on top of it and is not wet/damaged. Ensure that the visor is closed during ride.

- Q** My Halo Bit is not turning off and is permanently frozen
- A** Try hard resetting the product by short pressing all 3 bit buttons together once. This should force the device to reset within 1 or 2 seconds

- Q** My Halo Bit is charging very slowly
- A** Ensure that the USB cable is connected to a proper 5W charger. Ensure that the ambient temperature around the product is below 35 °C

Warranty Terms & Conditions

Ather Energy Limited (formerly known as Ather Energy Private Limited) , a company incorporated under the Companies Act, 2013 and having its registered office at 3rd Floor, Tower D, IBC Knowledge Park, Bannerghatta Main Road, Bengaluru, Karnataka - 560029 (hereinafter referred to as “Ather”), has issued the below “Warranty Terms & Conditions” (hereinafter referred to as the “Warranty Terms”) for its customers, setting out the warranties that Ather provides for the Products sold by Ather.

Any statement, condition, representation, description, or warranty otherwise contained in any catalogue, advertisement or other publication shall not be construed as overriding anything contained under these Warranty Terms and in any and all events, these Warranty Terms shall only be applicable for all Products sold by Ather.

1. Definitions

In these Warranty Terms, the following words will have the meanings assigned to them in this clause, except where inconsistent with the context:

1.1. “Customer” means the Customer or end user who has purchased the Product for personal and domestic use.

1.2. “Defect” means manufacturing defects which shall not include the exclusions provided in clause 3

1.3. “Product” means the “Halo Bit” sold by Ather or its Authorized Retail Partners.

1.4. “Normal Use” means the usage of the Product in the manner intended for the end user, in accordance with legal regulations and does not include any commercial use or for any entertainment/rallies or test purpose.

1.5. “Warranty Period” shall mean 1 year from the date of sale invoice.

2. Warranties

Subject to the conditions and exclusions listed herein, Ather warrants that the Product sold by Ather shall be free from any manufacturing defect in material or workmanship during the Warranty Period.

2.1 Ather's sole obligation under these Warranty Terms shall be limited to either repairing or at its discretion replacing by itself or through its Retail Partner, which upon examination by Ather, prove to Ather's satisfaction to have a Defect which is not caused as a result of an exclusion set out under Clause 3 of these Warranty Terms or by any other act of commission or omission of the Customer. Ather may perform such repairs as Ather deems fit, in-order to restore the original functionality of the Products without replacing the defective Products with new Products or parts associated with the same. Ather has sole discretion to repair, replace parts with new, refurbished or reconditioned genuine parts that have been tested and passed functional requirements.

2.2 In the event of replacement, Ather reserves the right to select and repair only the defective parts without replacing the entire Product altogether. All parts removed or replaced under this Products Warranty Terms will be returned to Ather and shall be constituted as the property of Ather and the Customer shall have no right therein. Ather reserves the right to select and use suitable/compatible replacement parts at Ather's sole discretion.

2.3 Warranty for the part(s) associated with Products that have been replaced or repaired shall be effective only for the balance term of the Warranty Period.

2.4 Warranty claim must be accompanied by the original sales invoice.

3. Exclusions

Ather shall not have any obligation under these Warranty Terms in respect of the following:

3.1. Damage or Defects in the Products arising out of or as consequence of:

- (a) vehicular accidents, collisions, or any objects hitting the Product;
- (b) theft or vandalism;
- (c) improper usage or handling (intentional or unintentional) including storage or usage under abnormal conditions such as extreme heat, under water, putting Product in rain, usage of sharp tools, charging with boot open in rains etc;
- (d) use of Products otherwise than as will be considered Normal Use;
- (e) use of or contact with harmful chemicals or exposure to sources of intense heat;
- (f) any modifications/ installations made to the Products by any entity other than Ather or its Retail Partner;
- (g) performing illegal activity(ies) using the Products under any applicable laws;
- (h) not being used properly as per instruction manual;
- (i) cracks or scratches on parts i.e charger, connector, speaker, mic, sensor etc due to normal wear and tear;
- (j) damage to interior linings;
- (k) damages done via rat bites, animal bites or similar;
- (l) an act of God or environmental factors, including, but not limited to, earthquake, war, terrorist attack, exposure to sunlight, airborne chemicals, lockouts, strike, riots, frost, tree sap, animal or insect droppings, road debris (including stone chips), industrial fallout, rail dust, salt, hail, floods, wind storms, acid rain, fire, water damage, contamination, lightning, animal or rodent related damages, and other environmental conditions;

3.2. Normal wear and tear due to usage, and other physical damages;

3.3. Slow charging due to voltage of Power Adapter;

3.4 In the event the Product has been assembled, disassembled, altered, serviced, repaired or modified by any unauthorized third part, in any manner, or using tools not authorized by Ather;

3.5 Any other damage or defect in the Products which is caused by the misuse, fault or improper maintenance;

3.6 Any repair or replacement required as a direct result of unauthorized modifications of Products;

3.7 Glues, rubber and other materials on the Product may fade under UV exposure (Sunlight) over time. Such changes to the Product shall not be considered as a manufacturing defect;

3.8 Inadequate adjustments of Product as per Customer fitting;

3.9 Any liability of whatsoever nature, death or injury that a customer or third party may incur as a result or defect covered by the warranties terms;

3.10 Damaged and defective Products have been received/accepted by the Customer while purchasing the Product and the same is being used.

4. Warranty Claim Process

4.1. Customer to raise Warranty claim with Ather or its Retail Partner from whom the Product was purchased. In case of online purchase, Customer to connect with Ather Customer Care.

4.2. Customer must ensure the following while claiming the warranty:

- i. Submit a clean Product for inspection along with sale Invoice.
- ii. Describe the Defect.

4.3. On inspection, (a) if a claim is found valid as per the warranty terms defined herein, Ather will repair or replace the Products at its discretion; (b) If the claim is found invalid, the same shall be intimated to the customer.

5. Exchanges

Exchange is available only for unused purchased Products. Products which are exchanged once cannot be exchanged again under any circumstances. Exchange shall be permitted only under following circumstances:

- a. Product received are physically damaged
- b. Mismatch in size
- c. Specifications received are different from product ordered

Under no circumstances, apart from above conditions, exchange will be permitted.

5.2 In case Product received is physically damaged, exchange can only be sought within a period of 7 days from the date of delivery of the Product. The request is to be raised with Customer Care via email to customercare@atherenergy.com. No exchange shall be permitted after a period of 7 days from the date of delivery of the Product. Customers shall accompany exchange requests with the tax invoice, pictures and/or video of the Product to show that the Product is unused and/or damaged. Any request raised by the Customer shall be rejected in case the request is not accompanied with the proof of purchase i.e. tax invoice.

5.3 After the Customer submits their request for exchange of the Product, Ather shall conduct an initial evaluation of the submitted request within 7 working days. After completion of the initial evaluation, Ather may seek additional details (such as pictures, videos and/ or other relevant information) from the Customer. In case Ather does not receive additional information for a period of more than 7 working days, Ather may reject the exchange request of the Customer.

5.4 Once the initial evaluation is completed, Ather at its own discretion may either request for the Product for further evaluation or cancel the request there itself. Ather shall at its own cost, arrange pickup of the Product for physical evaluation or otherwise. Customer shall ensure that the Product must be returned either in its original packaging or in equally protective packaging to the address specified by Customer Care alongwith all other manual, receipts received with the Product. Customer shall be solely responsible for any damage caused to the Product due to improper packaging during transportation and in such scenario exchange request will be rejected.

5.5 Ather shall within 7 working days from the date of receipt of full information or product, try to complete the evaluation. After the complete evaluation of the exchange request of the Customer, Customer will be informed of the decision. The decision taken by Ather shall be final and binding upon Customer. Ather has sole discretion to accept or reject any exchange request.

5.6 In case a request for exchange is accepted, Ather shall inform its decision of repairing or exchanging the Product. If the similar product is not available in stock, Ather reserves the right to offer a different product or refund the amount. In case, an exchange request is rejected, and the product was called for evaluation, Ather shall return the Product to the Customer.

6. Refund

Sale of all Products are final. Ather shall only refund the amount at its sole discretion in case the exchange is not available in stock and any alternative options offered by Ather are rejected by the Customer. Ather will endeavour to process a refund of the amount within fifteen (15) working days from the date of acceptance of refund to the customer.

Other Terms and Conditions

7.1 The Customer acknowledges to read and understand these Warranty Terms and all the caution warnings associated, at the time of purchase of the Product. Ather or its Retail Partner will not be held liable for any special, indirect, remote, incidental, or consequential damages of any kind including depreciation, loss of life, loss in value of Product, loss of use or income due in full or part directly or indirectly due to non-use of Product.

7.2 Ather shall only bear the costs of material and labour for repair or replacement of Product under the warranty terms. Any additional costs including, without limitation, transportation costs will not be covered under these Product Warranty Terms and shall be the sole responsibility and risk of the Customer.

7.3 On expiry of the Warranty Period, all repairing or replacement services to be provided by Ather or through its Retail Partner shall be chargeable at such rates as may be specified by Ather from time to time.

7.4 THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH THE SALE OF THE PRODUCTS BY ATHER. ANY IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE IS LIMITED IN DURATION TO THE STATED PERIOD OF THIS WRITTEN WARRANTY.

7.5 The Customer submits to the exclusive jurisdiction of the courts at Bangalore.

7.6 Ather shall have the right to make changes to the design or functioning of its product from time to time and shall not be under any obligation to provide these changes for products that have been previously sold by it.

7.7 Any statement, condition, representation, description or warranty otherwise contained in any catalogue, advertisement or other publication shall not be construed as enlarging, varying or overriding anything contained under this Warranty Policy.

7.8 Ather reserves the right to update these terms from time to time. Your continued use of the product shall indicate Your acceptance of the revised terms.

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End of Manual

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