KONARC

S- LINE

QUICK START GUIDE

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Congratulations on bringing home your new Konarc!

The scooter’s design, engineering capability and safety features will change the way you ride a scooter.

So, before you take your first ride on your chariot, here’s everything you need to know. All the features, the Ather App™, charging, battery, and a lot more.

Disclaimer: All the Ather Connect™ features on the app are available only with the Pro.

THE TWO BIG WORDS

WARNING indicates something that could hurt you or others.

The other one is **CAUTION**, it indicates something that could harm your scooter.

WARNING

• FIRST AND FOREMOST

Read this thoroughly before your first ride. So many things are new. Once you understand all the controls and features, you'll be ready to hit the road.

• MAINTENANCE IS A MUST

Along with good ride handling skills, regular inspection and maintenance are essential for a great experience. Following these simple rules will make sure that your warranty stays intact.

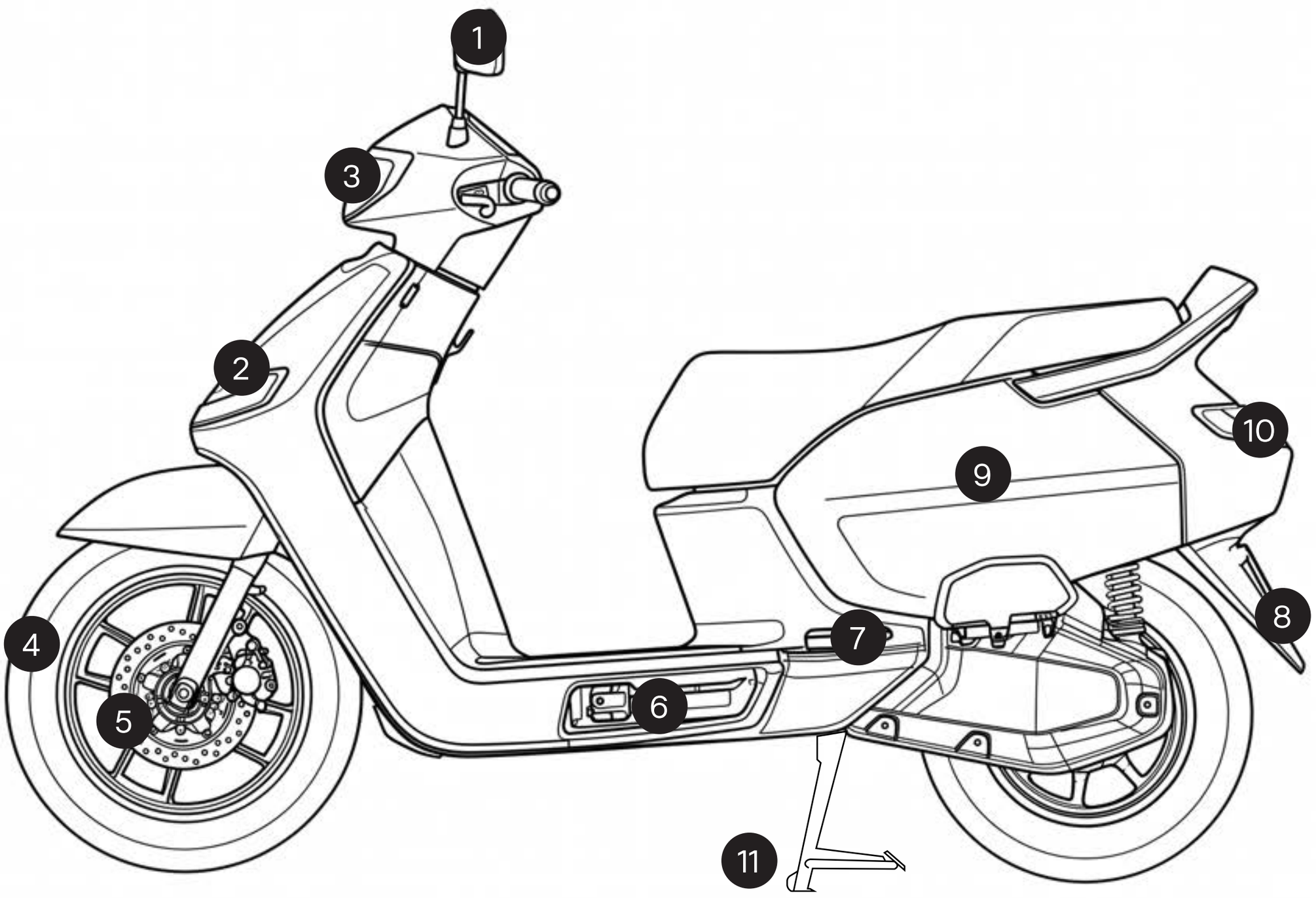
• NO TINKERING

We know you wouldn't mess around with the high voltage components like the battery pack, motor etc. Still we need to put on paper that they should be serviced only by Ather technicians.

1

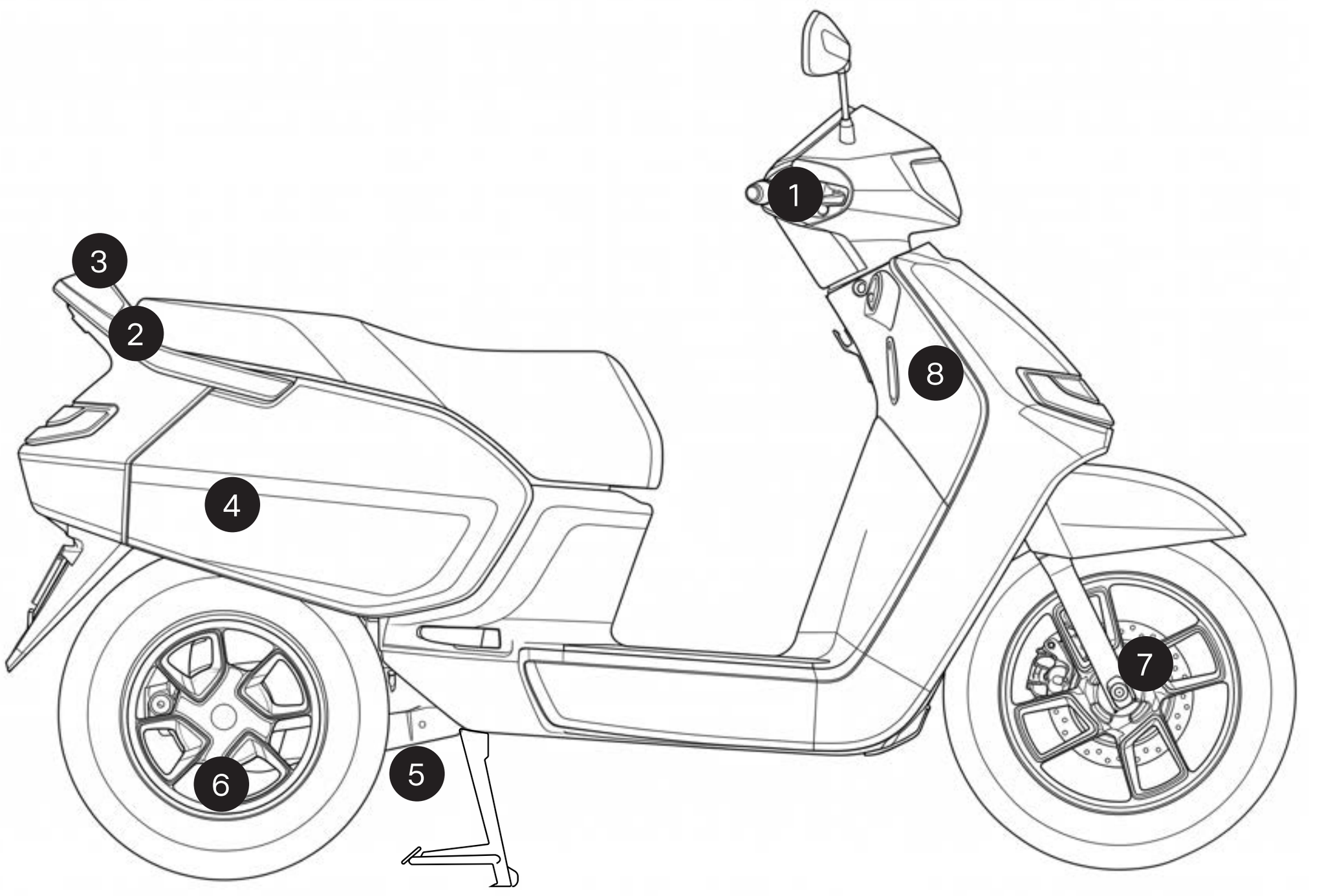
KNOW YOUR SCOOTER

LEFT SIDE VIEW



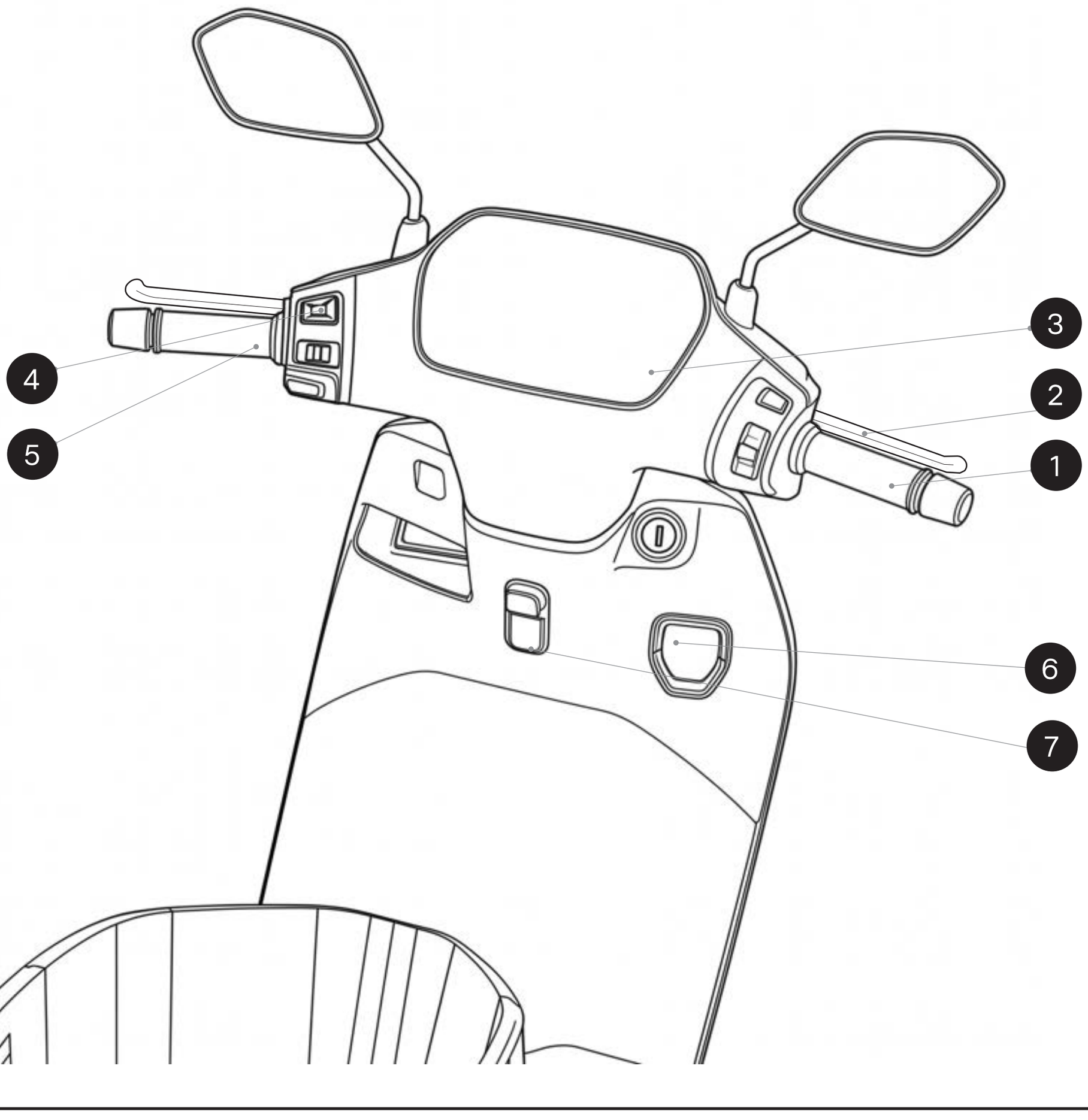
1. Rear view mirror
2. Integrated indicator lamps
3. Head lamp
4. Alloy wheels
5. Front disc brake
6. Side stand with sensor
7. Pillion footrest
8. Rear fender number plate mount
9. Rear side panel
10. Tail lamp
11. Centre stand

RIGHT SIDE VIEW



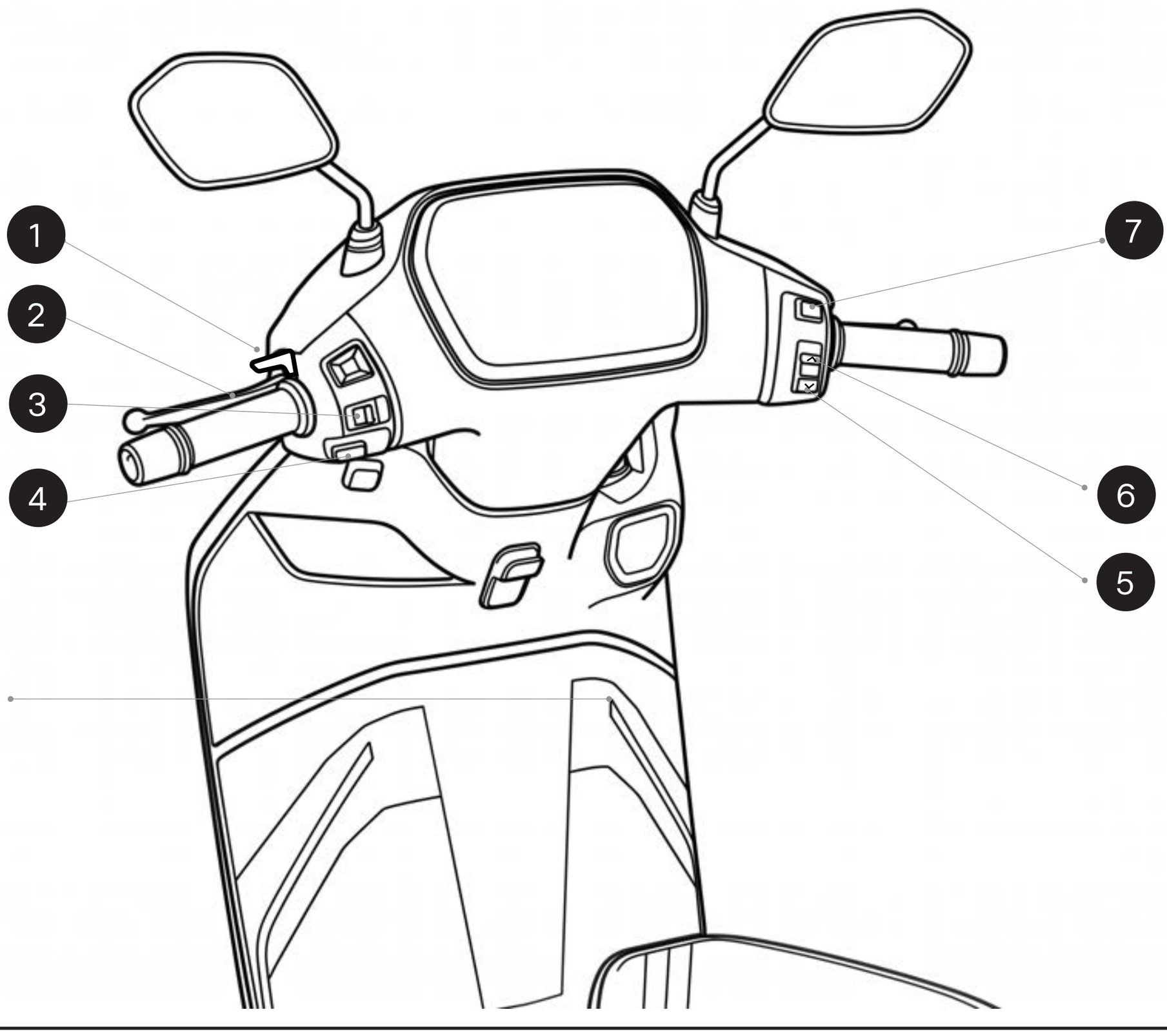
1. Accelerator grip
2. Pillion grab rail
3. Pillion backrest
4. Rear side panel
5. Swing arm
6. Rear drum brake
7. Front fork suspension
8. Charging port
   (located on the right-hand side)

DASHBOARD AND SWITCHGEAR



1. RHS grip/accelerator
2. Front brake lever
3. Dashboard screen
4. Navigation Buttons
5. LHS grip
6. Charging port *(right-hand side, when seated on the scooter)*
7. Luggage hook

SWITCHGEAR CALLOUTS



1. Headlight high/low beam switch
2. Combined braking
3. Turning indicator
4. Horn
5. Motor starter
6. Mode change switch
7. Park Assist™

SWITCHGEAR: LEFT-HAND SIDE

HORN

Press this switch when you need to sound the horn.

TURNING INDICATOR

Toggle this switch left/right to turn ON the indicator lights. Press the center to turn OFF the indicator manually.

HIGH BEAM SWITCH

This switch turns on the high beam headlight. Avoid using this by default for the convenience of others on the road.

COMBINED BRAKING SYSTEM

The lever on the left-hand side activates the Combined Braking System that applies brakes to both the wheels.

NAVIGATION BUTTONS

Use the buttons to navigate through ride and feature settings.

SWITCHGEAR: RIGHT-HAND SIDE

TOGGLE SWITCH

Switches between riding modes displayed on the screen with an up/down toggle, when the key is on. Changes the mode while riding as well. To do so, the throttle has to be at 0.

ACCELERATOR GRIP

Disables the motor controller to help you be extra sure that the motor is OFF when you need to halt.

FRONT BRAKE LEVER

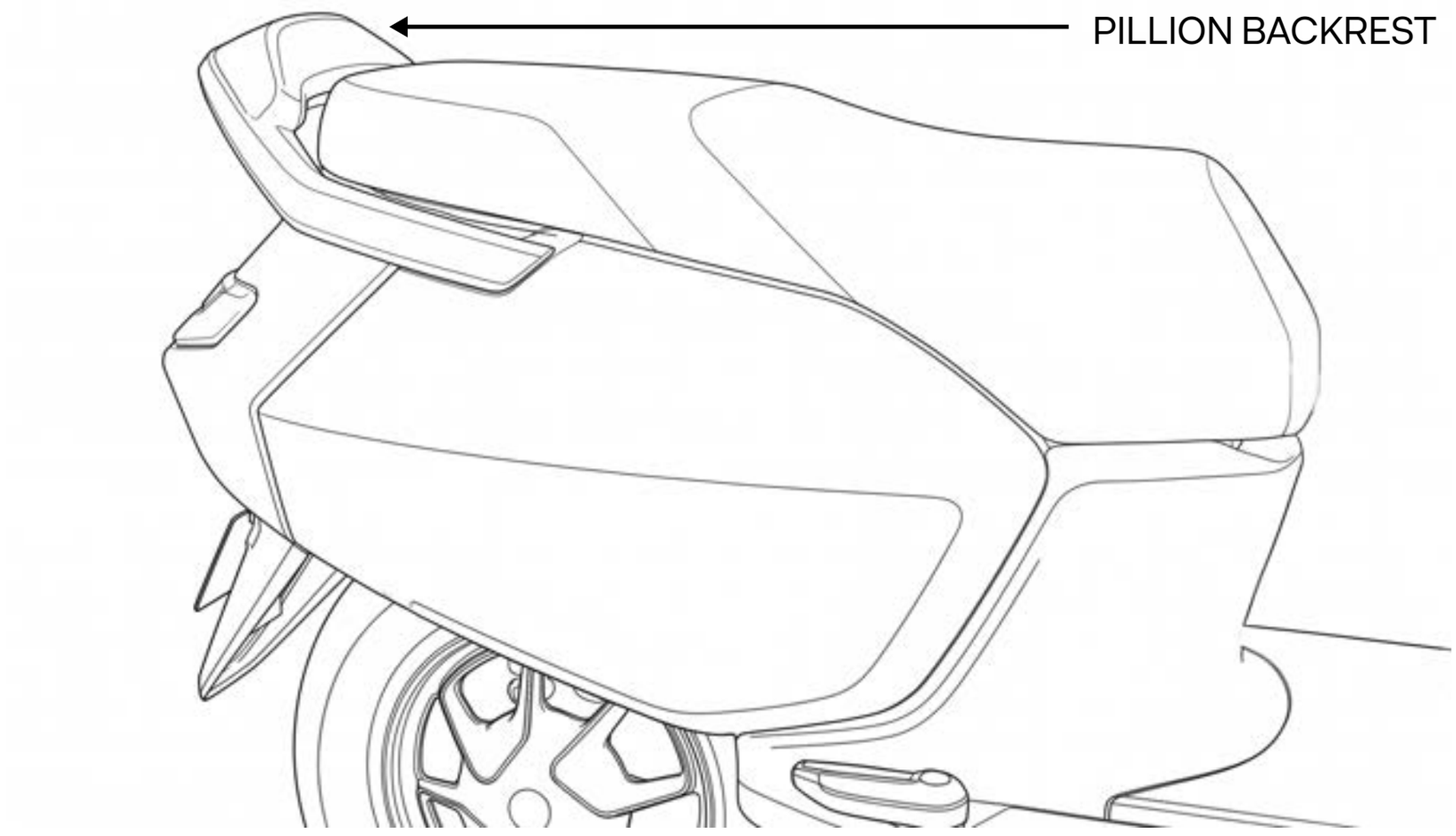
Actuates the front brake to control the speed of the scooter.

PARK ASSIST™ SWITCH

Engages Park Assist™ mode when stationary.

Disclaimer: Bluetooth controls are available only with the Pro.

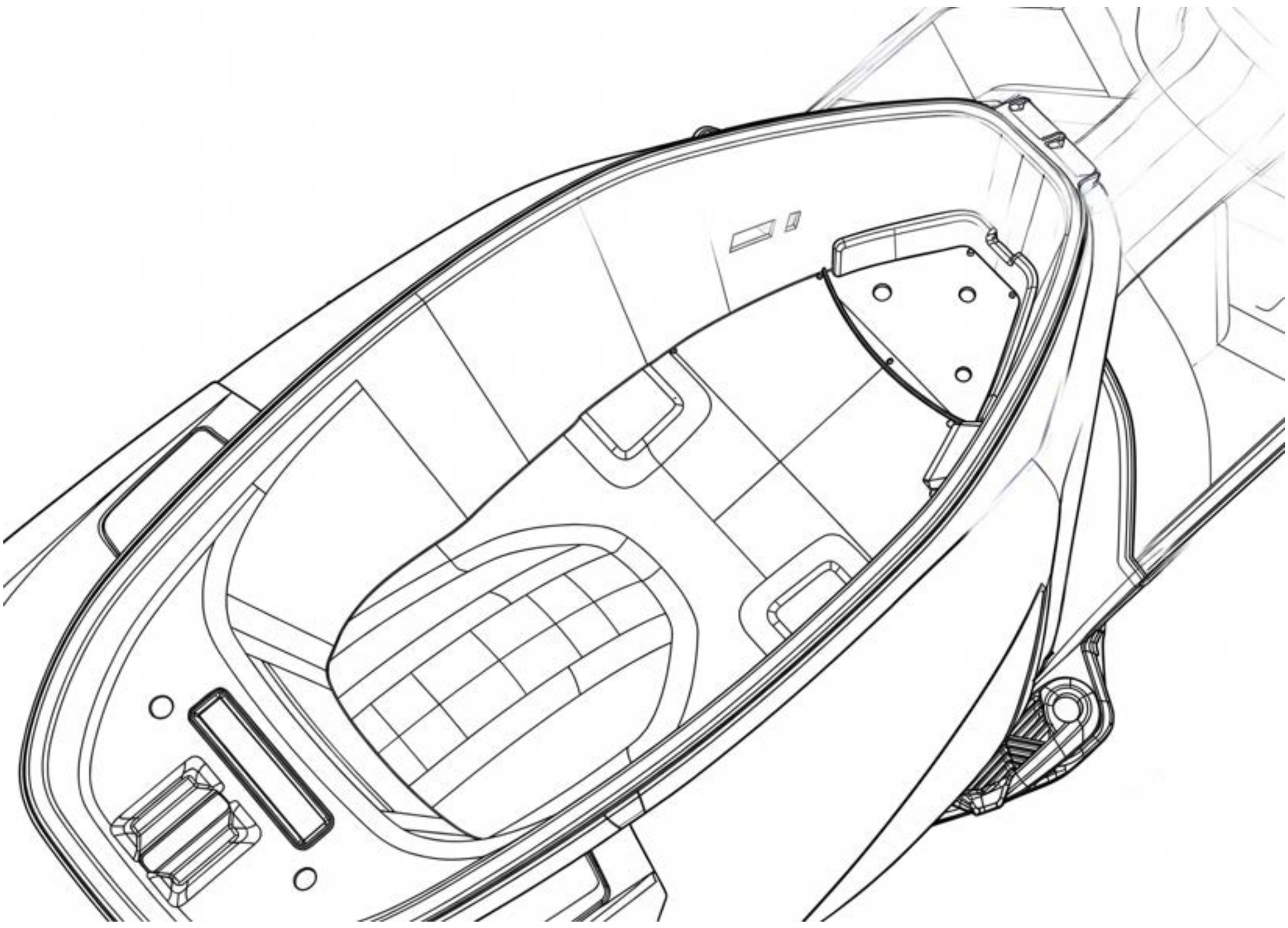
PILLION BACKREST



Konarc has a large seat with space for everyone. And while the rider is zipping through traffic, the pillion can lean back on the comfortable backrest and enjoy the ride. The backrest provides a bigger grab area that a pillion can hold when passing through bad roads or carrying something big.

UNDER-SEAT STORAGE

Smartly designed to accommodate a full-sized helmet. It can carry up to a volume of 30L.

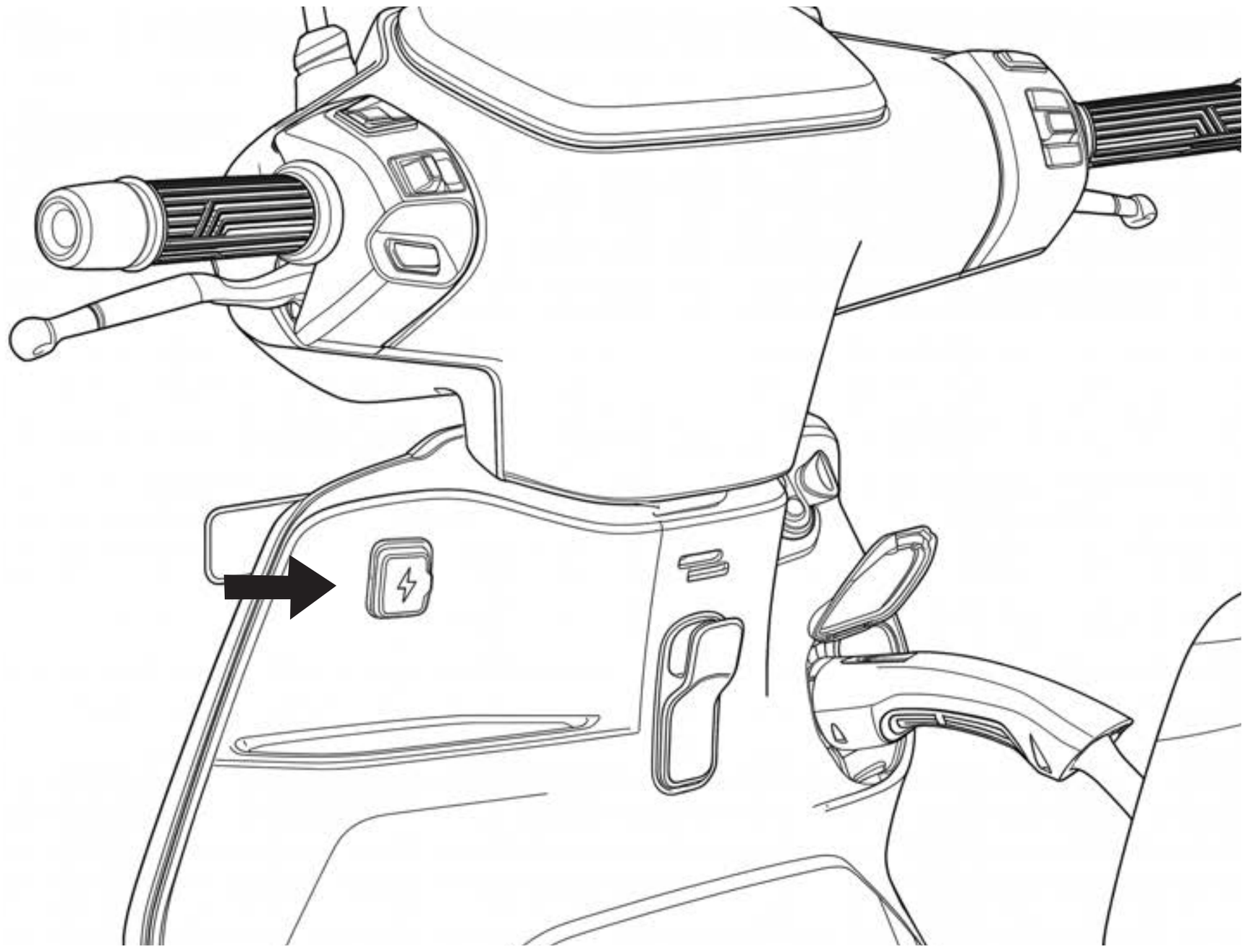


CAUTION

Do not overfill the under-seat storage. A simple check: the seat should close effortlessly when you drop it down and gently press it. If you need to apply force to press it down and close, it’s over-packed and there is a high possibility that it gets damaged.

USB CHARGING PORT

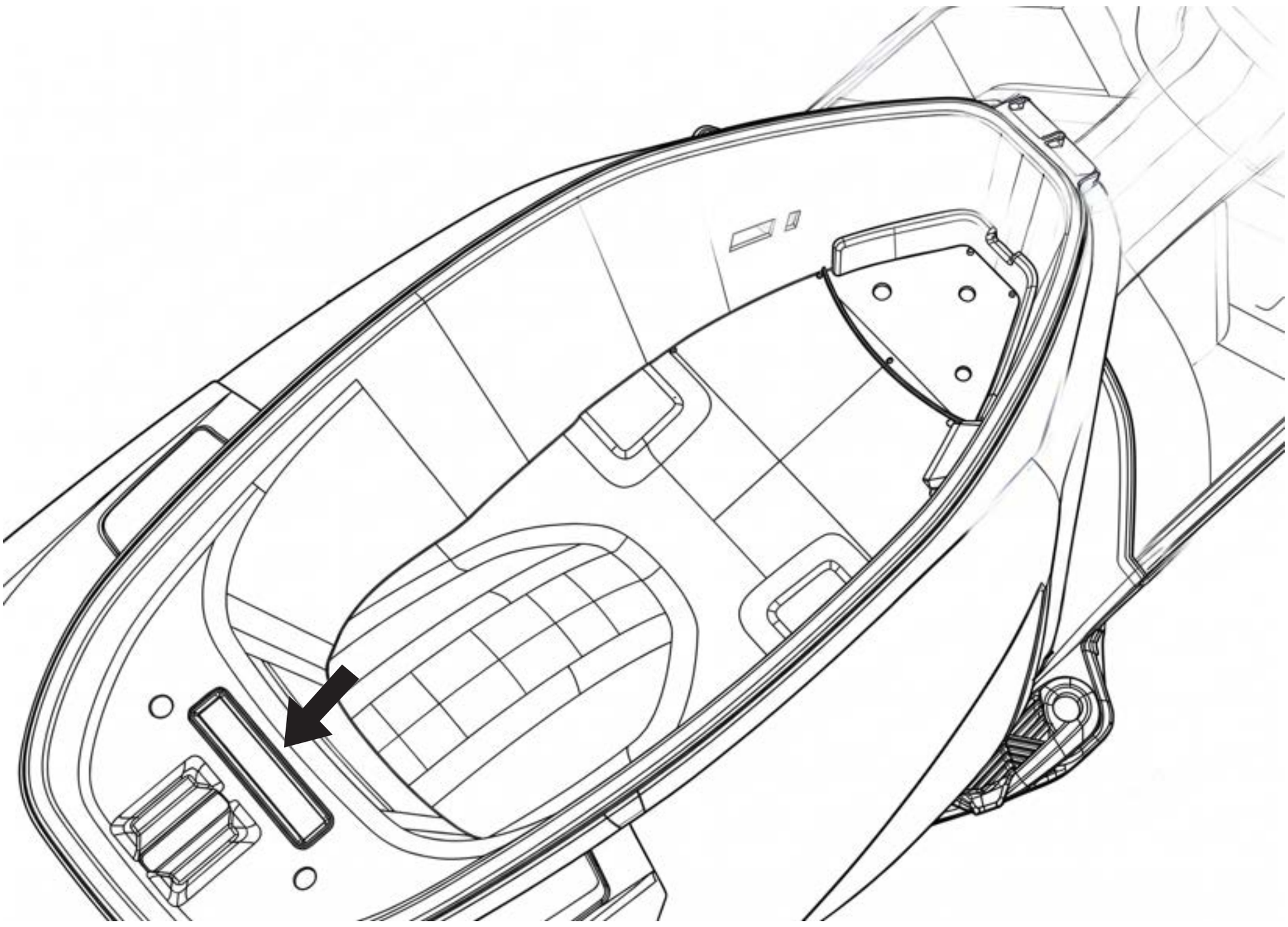
There is a Type C Charging port available on the left side above the cubby pocket with 18W maximum power output. It can fast charge your phone and other devices like tyre inflators, earphones, smartwatches, speakers etc.



SCOOTER IDENTIFICATION NUMBER (VIN) / CHASSIS NUMBER

Each scooter has a unique VIN. On the Ather Konarc, it is engraved on the chassis. To view it, lift your seat and look for it in the small under-seat pocket.

It’s a 17 digit number in this format:
MYH XXXXXXXXXXXXXXX



KEY CODE NUMBER

This is mentioned on the key.

SOFTWARE VERSION NUMBER

Use the navigation keys to press the gear icon, then go to ‘Settings’. On the profile section, navigate to the ‘Software Version’

ATHER APP™

APP INSTALLATION

- Download the Ather App™ from the Google Play Store or Apple App Store.
- Use the login credentials of your Ather portal account to login to the app.
- The app syncs with the scooter only when both your phone and the scooter have good network coverage. The app displays the time when they were last synced.

FAST CHARGING AT ATHER GRID™

To locate an Ather Grid™ public fast charging point, go to the app or navigation screen.

Disclaimer: All Ather Connect™ features on the app are available only with the Pro.

2

TIME TO GET ON THE ROAD

JUST BEFORE YOU GET ON THE SCOOTER

THE CHECKLIST

- Tyre pressure & condition
- Charge status
- Peripherals: Horn, headlights, pilot lamps, indicators and tail lights
- Rear view mirror position
- Smooth functioning of the handlebar (twist & turn to check if it is normal)
- Perfectly working brake

RECOMMENDED TYRE PRESSURE

26 PSI front & 30 PSI back

THINGS TO KEEP IN MIND

STRONG AND SILENT MOTOR

So silent, you won’t even realise it’s running. Keep an eye on the dashboard for the motor OFF/ON indicator.

SUPER RESPONSIVE BRAKES

Both the wheels have pretty responsive brakes. So press the brakes gently, until you get used to them.

HYPER QUICK MOTOR

Electric motors have a higher torque, which means the acceleration will be quick and sudden. Take it easy on the accelerator till you get a hang of it.

GOOD (AND NEW) THINGS TAKE TIME

Park Assist™ might be something new for you. The speed while going forward is 5 km/h and 3 km/h in reverse. It’s just better to be extra careful to make sure that nobody gets hurt.

SAFETY AND OPERATING INSTRUCTIONS

As a precaution, wear appropriate safety gear while riding: a helmet that conforms to prescribed standards.

Do not consume alcohol or drugs that affect your reflexes, before or while you are riding.

Do not overload the floorboard. It can handle up to 170* kg of weight. We recommend that you distribute the weight evenly for better ride handling.

If you have been riding in the rain, wait for 15 minutes before plugging in the scooter. Wipe off the water on the port using a soft, dry cloth.

Never allow others to ride without proper instructions and licences as per applicable state laws. We strongly advise against any alteration or modification, as they may cause safety hazards.

**If the weight is distributed evenly across the floorboard.*

PRECAUTIONS FOR A SAFE ELECTRIC RIDE

In case of an accident, do not touch wiring connectors or the wired components.

In the highly unlikely event of a battery fire, extinguish the flame by flooding it with a lot of water. A water hose should be used, and the person doing this must be at least a couple of metres away from the scooter.

Make sure the scooter is unplugged from the charging point. If it isn’t, switch OFF the main power supply immediately to cut off the electricity flow.

Once the fire is extinguished, keep flooding the battery with water every 30 minutes, for up to 2 hours. Check on it at regular intervals for a few hours to be extra sure that the fire doesn’t re-ignite.

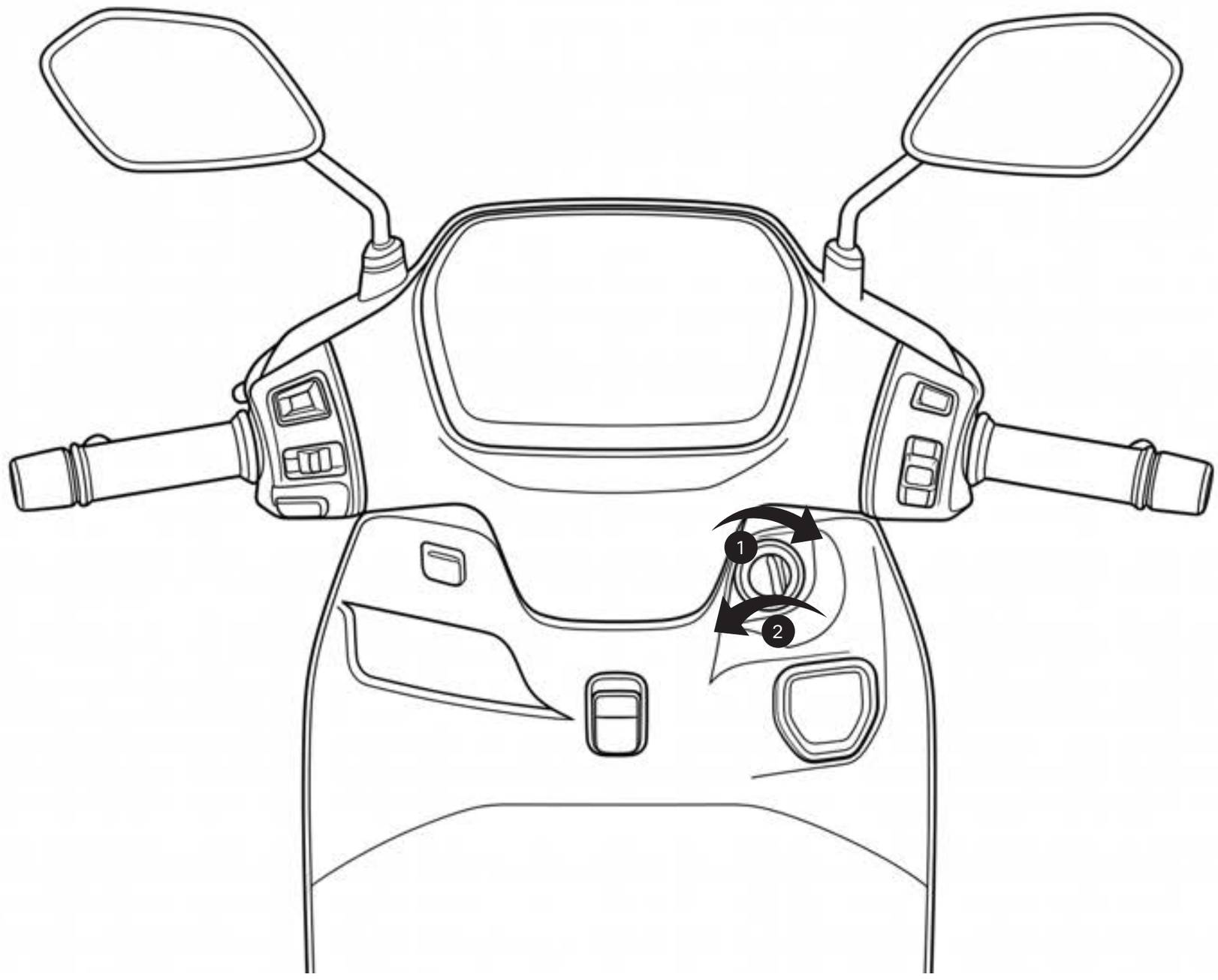
CAUTION

Never lift the scooter by pulling the handlebar.



A high voltage electronic device

TURNING THE SCOOTER ON AND RIDING

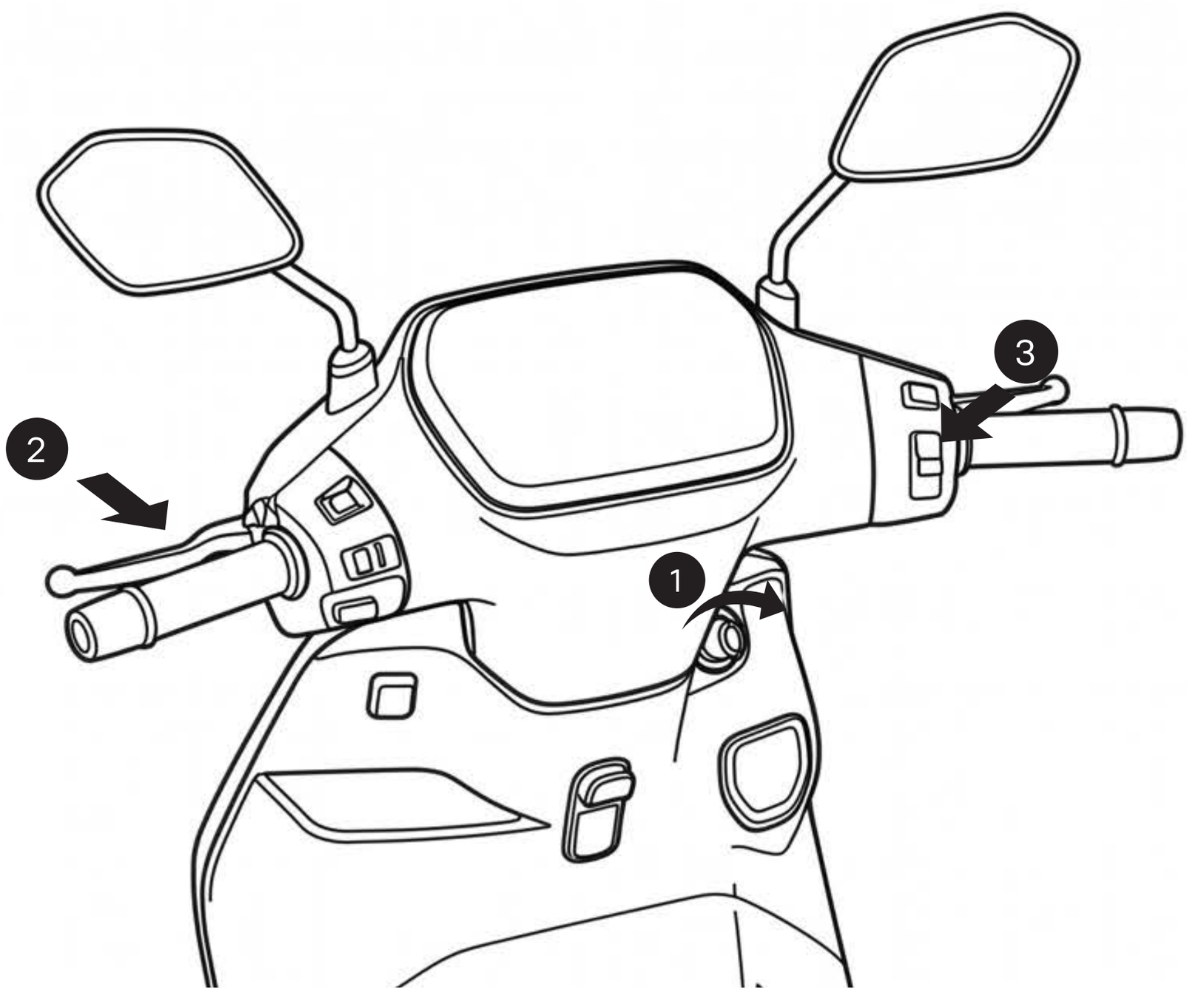


1 UNLOCK THE HANDLEBAR

Insert the key in the keyhole located under the handlebar, on the right-hand side. Turn the key clockwise, and it’s unlocked.

2 OPEN THE UNDER-SEAT STORAGE

Once the handlebar is unlocked, turn the key anti-clockwise to open the underseat storage. Take your helmet out, wear it, simply drop the seat and press gently to lock it. Check the seat lock once, just to be doubly sure. Now you are all set for the ride.



3 SWITCH ON THE DISPLAY

Once the key is turned ON, it will activate the dashboard, showing the current time, available range and riding modes.

4 ACTIVATE THE MOTOR

Press the brake lever (either one) and the motor start switch on the right-hand side of the handlebar to make the riding screen appear.

5 TOGGLE TO CHANGE RIDING MODE

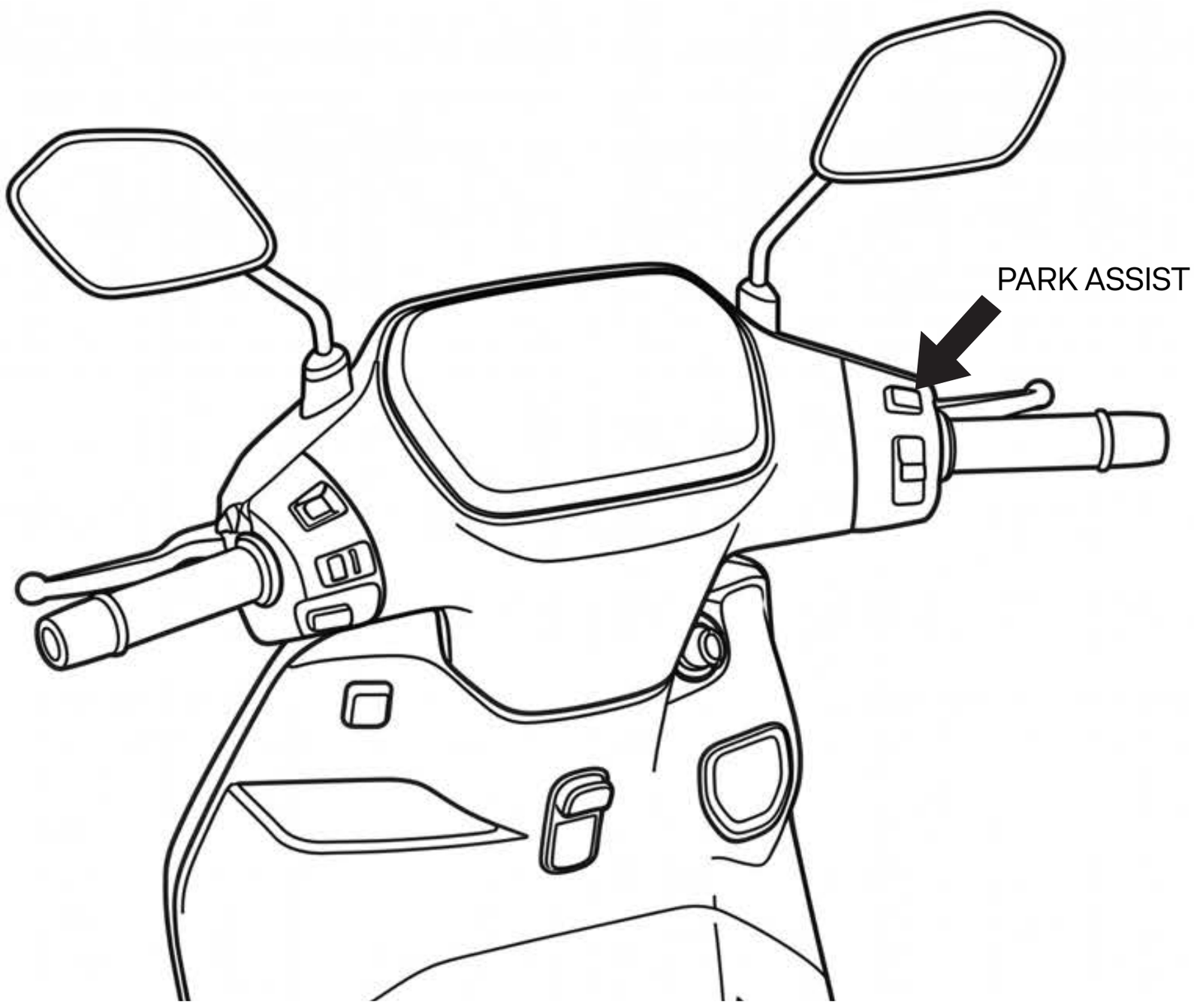
Switch between SmartEco, Eco and Power modes.

CAUTION

The scooter may be throttled down to the most efficient mode when the battery charge is too low.

WARNING

In case of errors or glitches, performance may be restricted to ensure the rider’s safety.
If this happens, please contact customer support immediately.

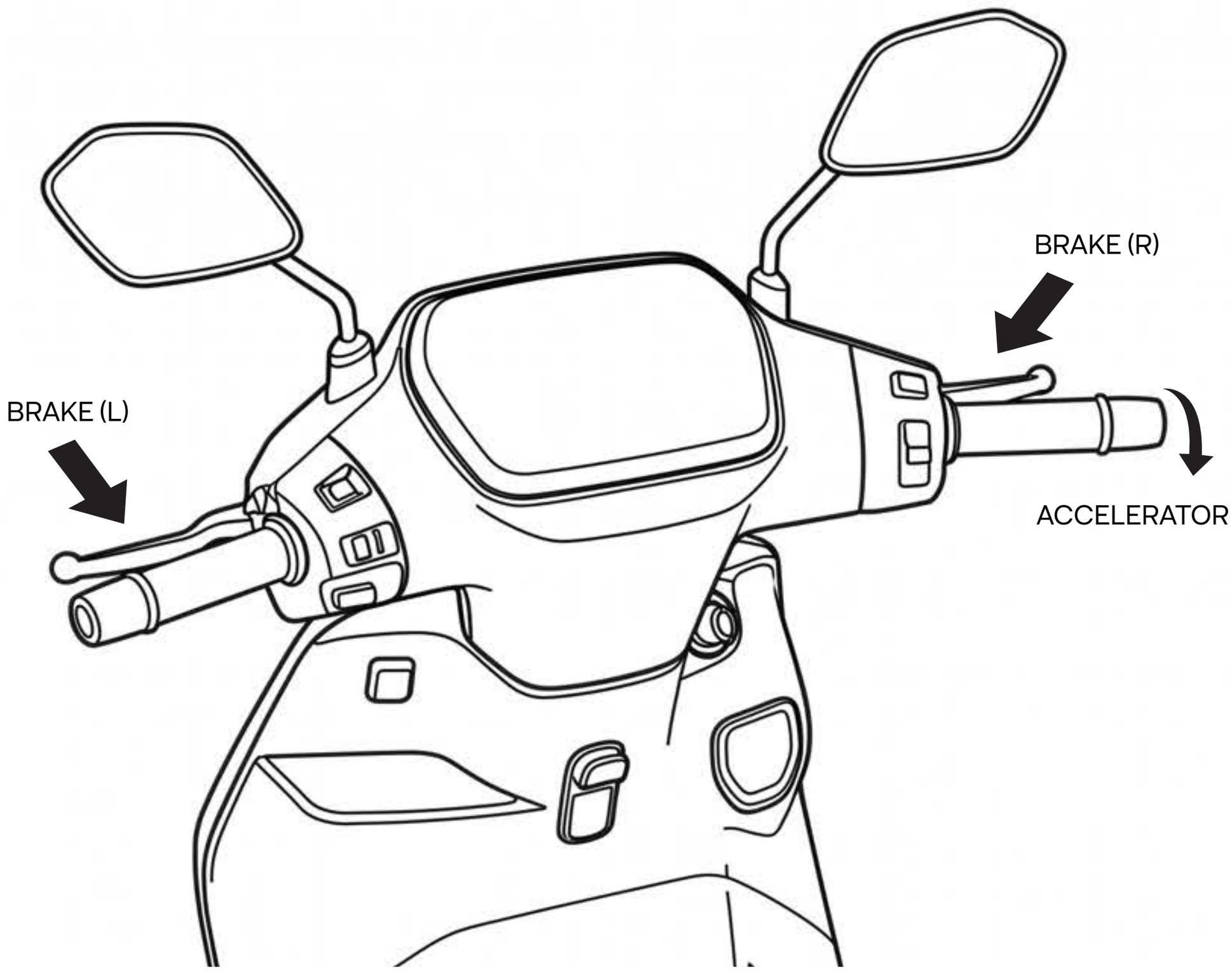


PARK ASSIST™

Enter the Park Assist™ mode by pressing the Park Assist™ button when stationary. Slowly rev the throttle (RHS handlebar) to start moving backwards. To move forward, press the “start switch” button before revving the throttle.

WARNING

Kick back the side stand/centre stand, before you start riding. For your safety, the motor gets activated only when the side/centre stand is disengaged.



MAINTAINING SPEED

Rev the accelerator throttle and use the brakes to maintain speed. Avoid using both the accelerator and the brake at the same time.

SLOWING DOWN AND BRAKING

Bring the throttle back to zero. Either use the Combined Braking System or apply both brakes simultaneously to bring the scooter to a halt. You can also twist up the throttle to slow it down.

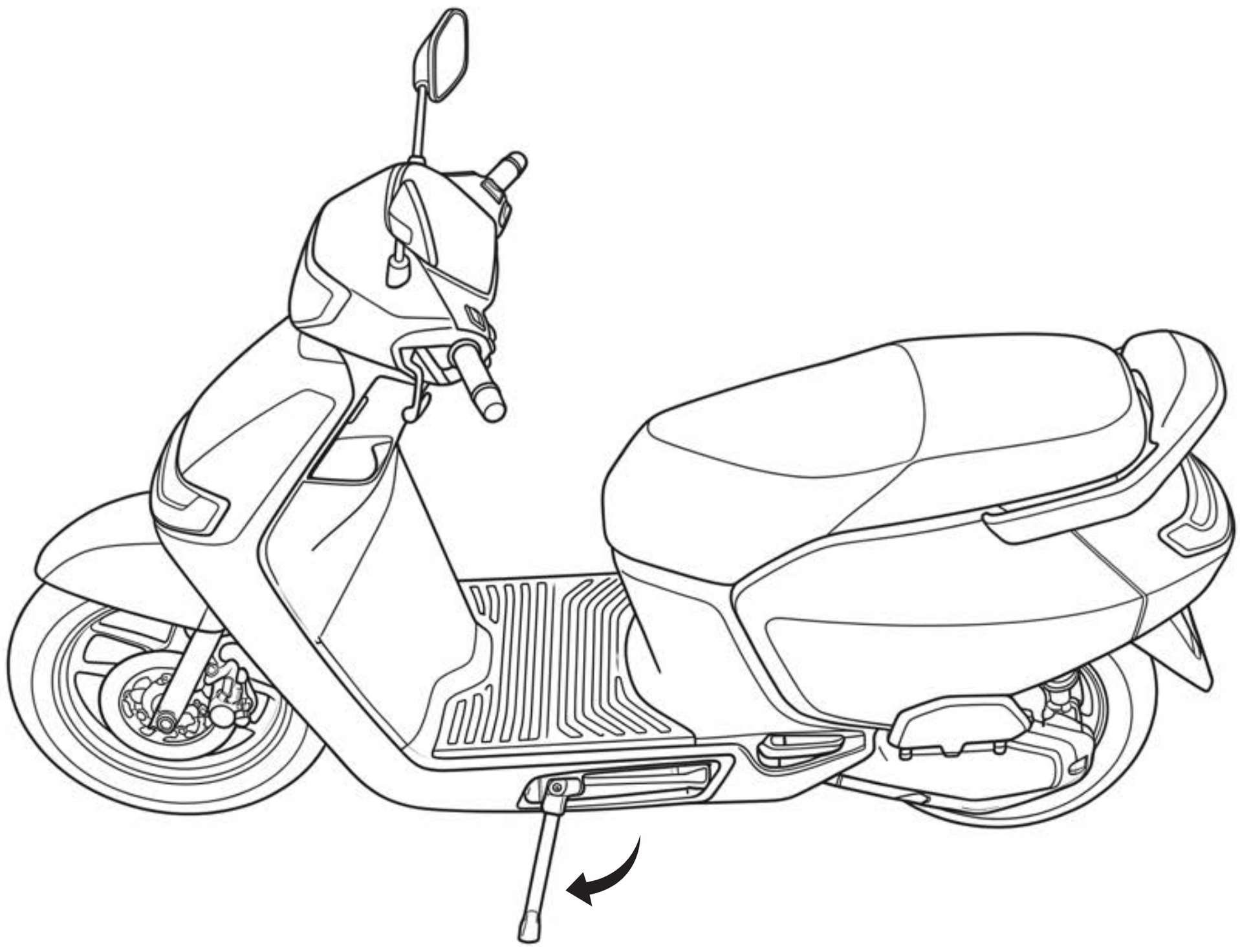
CAUTION

In wet weather, it takes longer to slow down or come to a halt. Start braking a little earlier than you would normally, especially when going around corners and turning.

WARNING

Any unintended acceleration could injure you or others on the road. Use the motor kill switch at any traffic stop.

TURNING THE SCOOTER OFF AND PARKING



STOPPING YOUR SCOOTER

Bring the accelerator throttle back to zero. Turn the key back to the LOCK position and remove it.

CAUTION

The key should be removed anytime the scooter is left unattended. You don’t want somebody stealing it.

PARKING

Use your left foot to disengage the side stand.
Always engage the side stand when you’ve to park.
Also, always try to park on level and firm ground.

CAUTION

Park under shade wherever possible.
Continuous, long-term exposure to sunlight could cause discolouration of the screen.
Lesser exposure to heat is good for battery life and display health.

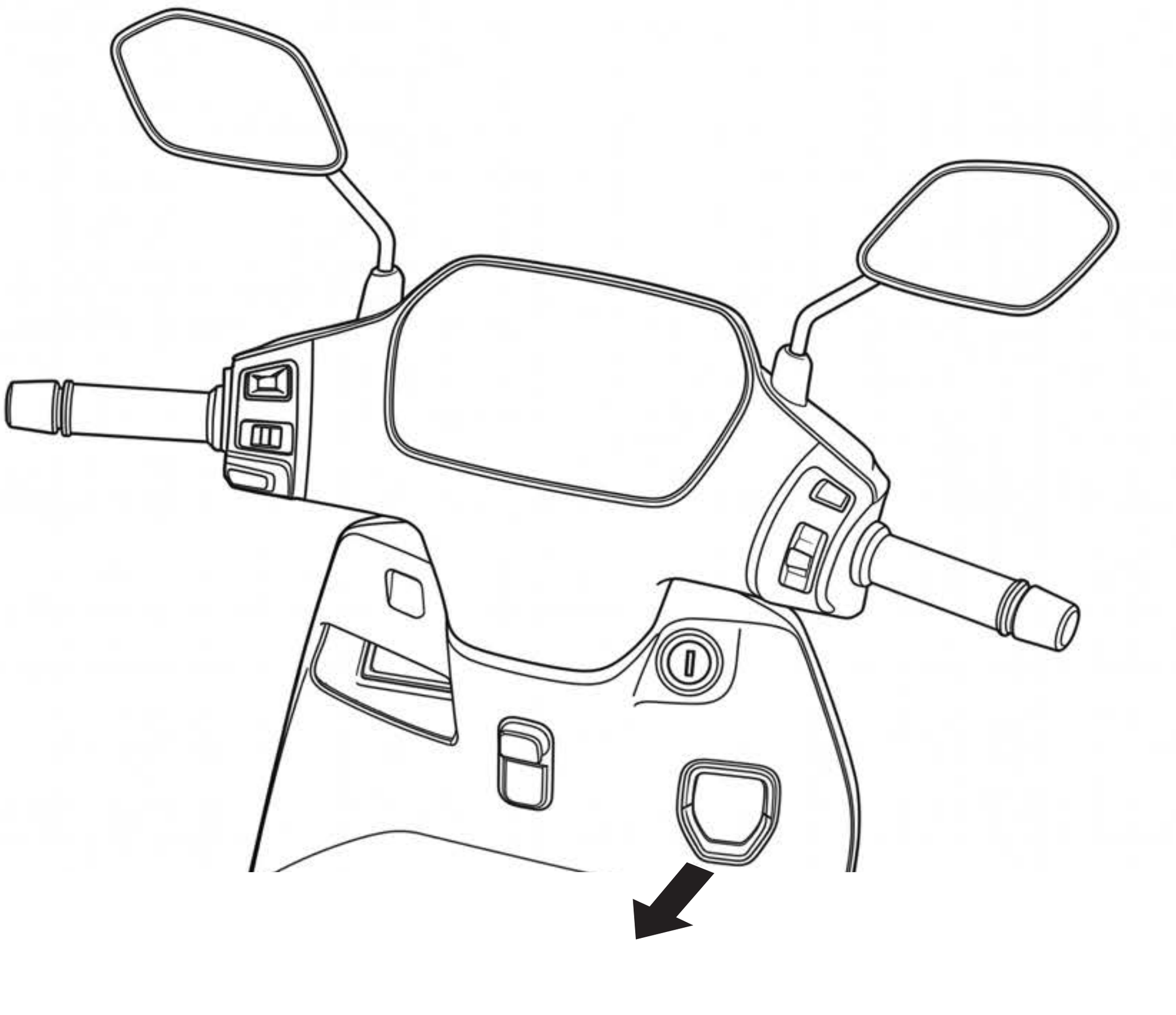
WARNING

Do not sit on the scooter when parked on the side stand. Do not move the scooter with the side stand engaged. Always ensure the side stand is completely opened up while parking.

3

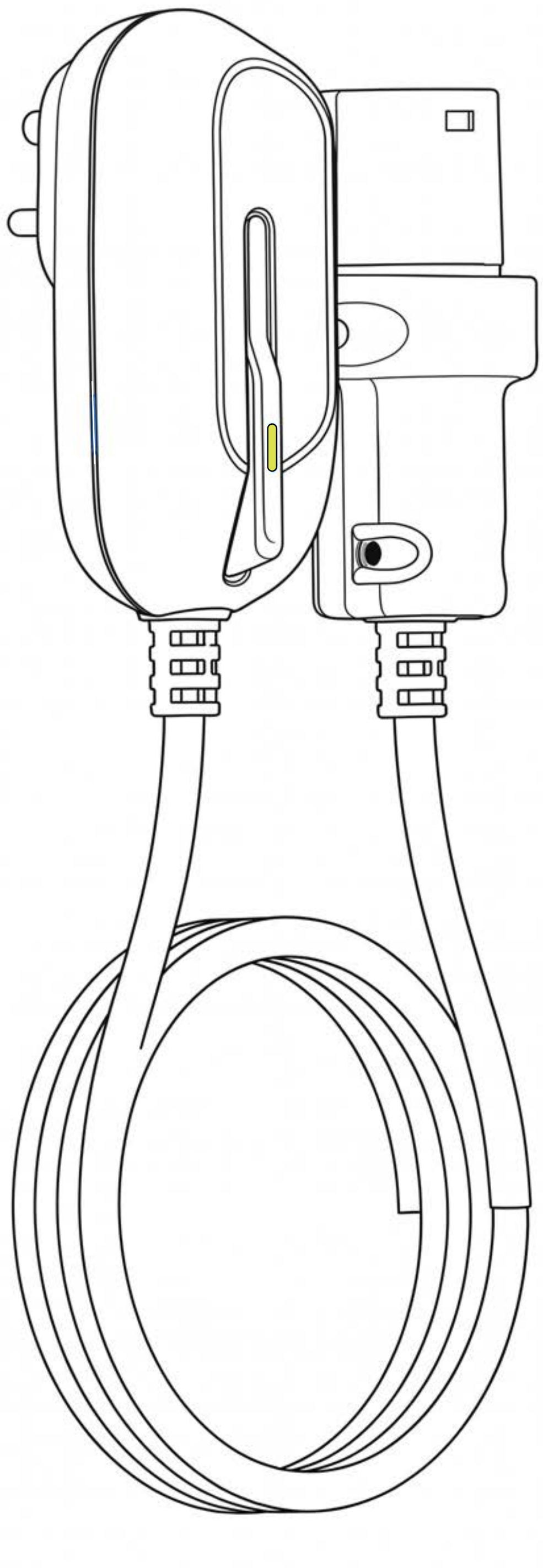
CHARGE IT UP

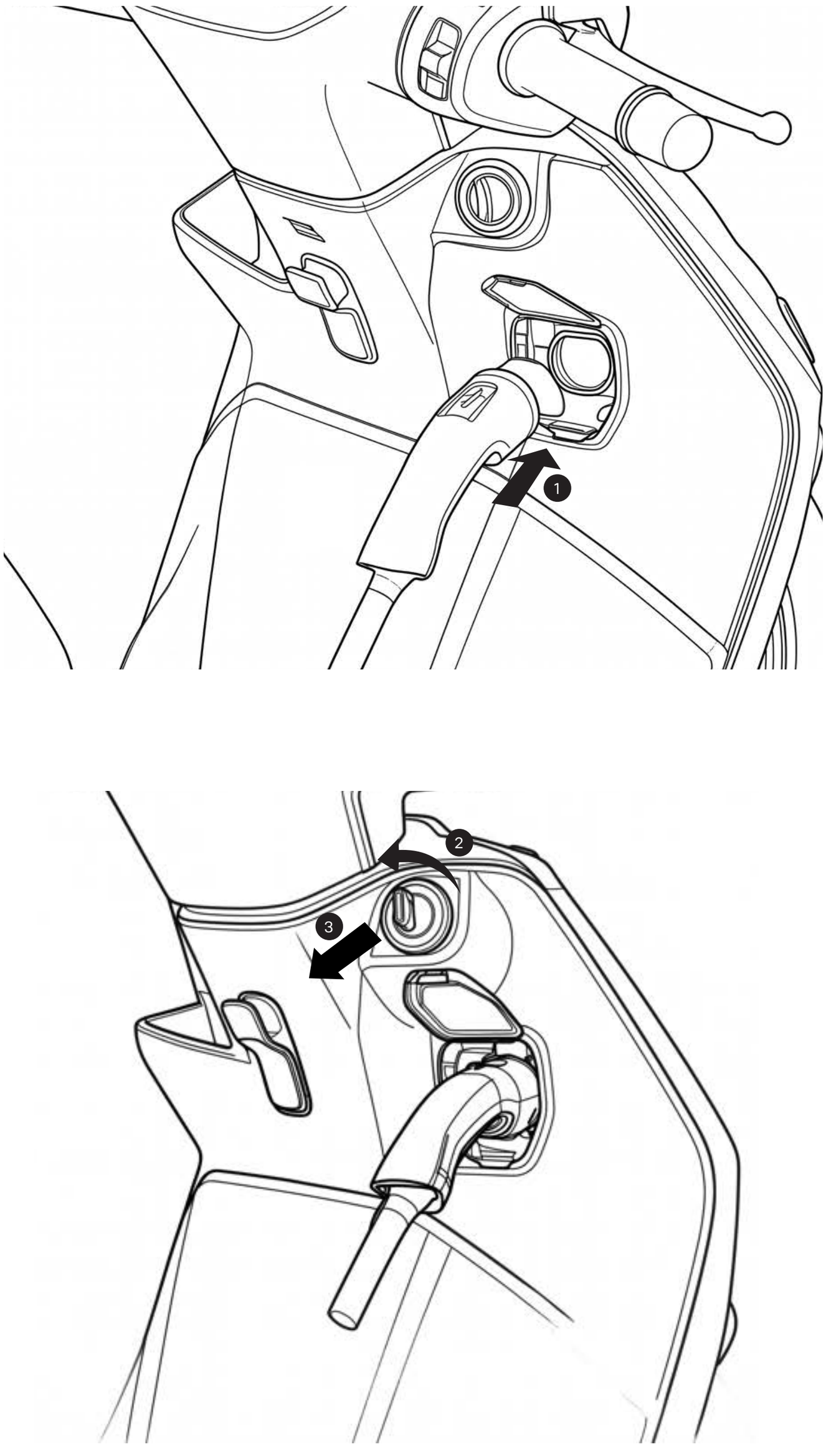
A QUICK NOTE ON KONARC'S CHARGING PORT



On Konarc, the charging port is on the right-hand side of the scooter when you are seated on it. Look to your right, lift the flap, and plug in.

USING THE EASY PC™





PLUGGING IT IN

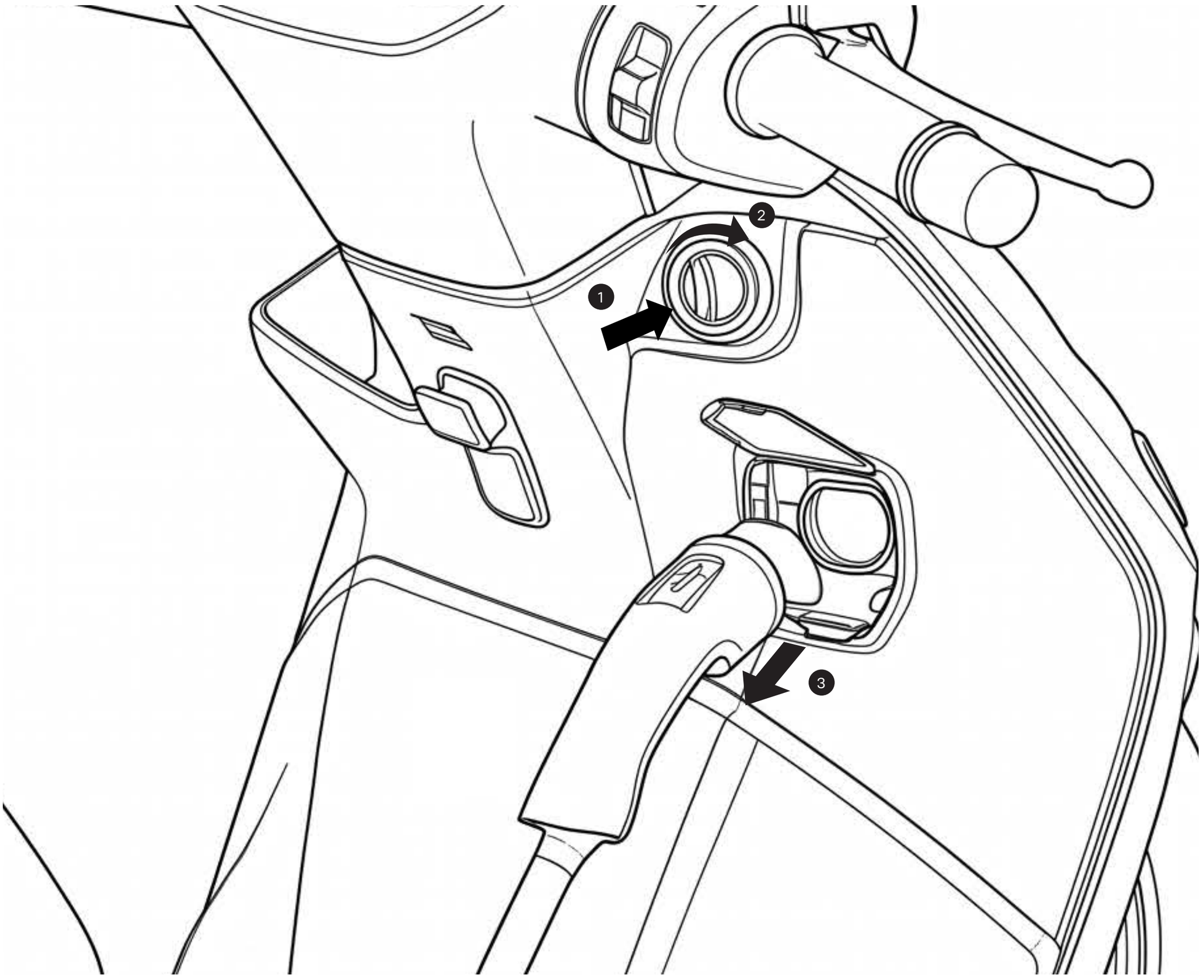
1. Plug in the 3-pin connector of the charging cable into a 5A socket.

2. Open the charging port flap on your scooter (located on the right-hand side), take the connector and plug it into your scooter's charging port.

3. Always check, the charger vents should never be blocked for a proper air flow.

4. Turn the key OFF to start charging.

5. The LED on the charger will start blinking, the moment charging starts.



UNPLUGGING IT

1. Before you pull out the cable, turn the key to the ON position to unlock the connector.

2. Keep the key in the ON position and wait for 5 seconds.

3. Remove the charging connector. Remember to close the charging port flap on the scooter.

Disclaimer: Remote charge status on the Ather app is available only with the Pro.

CAUTION

Do not try to forcefully pull the connector out.
If the connector feels stuck, follow these steps:

Turn the key OFF and back ON again. Gently PUSH the connector in and then try to PULL it out again. It should come out effortlessly.

Remove the key once your scooter is connected to the charger or disconnected from the charging cable.

Do not turn the key ON and pull out the connector at the same time. Wait for 5 seconds before you pull the connector out.

Do not remove the connector while your scooter is charging. You run the risk of damaging the connector and/or the scooter.

Do not place the charger on the seat while the scooter is charging. The seat is not flame retardant and might ignite as the charger heats up.

Do not use any extension box.

Disclaimer: Remote charge status on the Ather app is available only with the Pro.

4

SCOOTER SHUTDOWN

VEHICLE SHUTDOWN

HIBERNATION

When the scooter is not in use (unplugged, with the key turned OFF), the electronics consume negligible power. The battery drains extremely slowly. But, if you don’t ride for around 25 days, you should charge for a few hours before you head out.

HOW TO SHUT DOWN

By heading to the settings section on the dashboard.

CAUTION

Charge your scooter every 100 days. It’s a must, even if the scooter is in Shutdown Mode. This prevents permanent damage to the battery pack.

5

CARING FOR YOUR SCOOTER

THINGS TO KEEP IN MIND

WHEN NOT IN USE

If you are not using your scooter for more than 5 days, leave it in Shutdown Mode to prevent battery drain.

QUICK CLEAN-UP

Regularly cleaning the vents avoids the risk of damage caused due to insufficient ventilation, choking and insulation of the heat dissipation components. Ensure that the battery vents are not blocked.

EXTEND YOUR BATTERY LIFE

- Always use the original charger provided by Ather to charge your vehicle. Avoid using 3rd party chargers.

- Shut down (vacation mode) the vehicle when it remains idle for a few days, to prevent accidental battery draining.

Disclaimer: Optimised Charging available only with the Pro.

PULLING AND PUSHING

Turn the motor OFF when pulling the scooter back or pushing the scooter on a decline.

CAUTION

Do not try to hold the scooter at a place using partial acceleration, while on a slope. In all likelihood, it will damage the motor.

TROUBLESHOOTING

If you’re facing a technical issue, have any doubts or queries related to your scooter, please contact our team in your city or visit the nearest Ather service centre.

In case of vehicle breakdown or accident, please reach out to our 24x7 Roadside Assistance help line through Ather App™.

Link: **https://www.atherenergy.com/contact/**

CAUTION

Do not attempt to service the scooter on your own or at an unauthorised service centre. Sure, the scooter belongs to you and you may do as you please but we know it inside out, and it’s not as easy as it may seem. Let us take the lead and service the scooter for you.

DISCLAIMER

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All trademarks are the property of their respective owners.

The use of Ather Konarc electric scooter shall be governed by the terms and conditions of the agreement entered between you and Ather during purchase (“Agreement”).

Ather makes no warranties of merchantability and/or fitness for a particular purpose, in relation to the accuracy, reliability or contents of this document. You acknowledge that any usage of Ather Konarc in contravention with this document may render the warranty void.

Ather reserves the right to update this document and/or discontinue Ather Konarc at any time without notice.

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