

RIZTA

QUICK START GUIDE

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Congratulations on bringing home a new family member! Rizta's design, engineering capability and safety features will change the way you ride a scooter.

So, before you take your family for a ride, here's everything you need to know. All the features, the Ather AppTM, charging, battery, and a lot more.

THE TWO BIG WORDS

WARNING indicates something that could hurt you or others.

The other one is **CAUTION**, it indicates something that could harm your scooter.



WARNING

- **FIRST AND FOREMOST**

Read this thoroughly before your first ride. So many things are new. Once you understand all the controls and features, you'll be ready to hit the road.

- **MAINTENANCE IS A MUST**

Along with good ride handling skills, regular inspection and maintenance are essential for a great experience. Following these simple rules will make sure that your warranty stays intact.

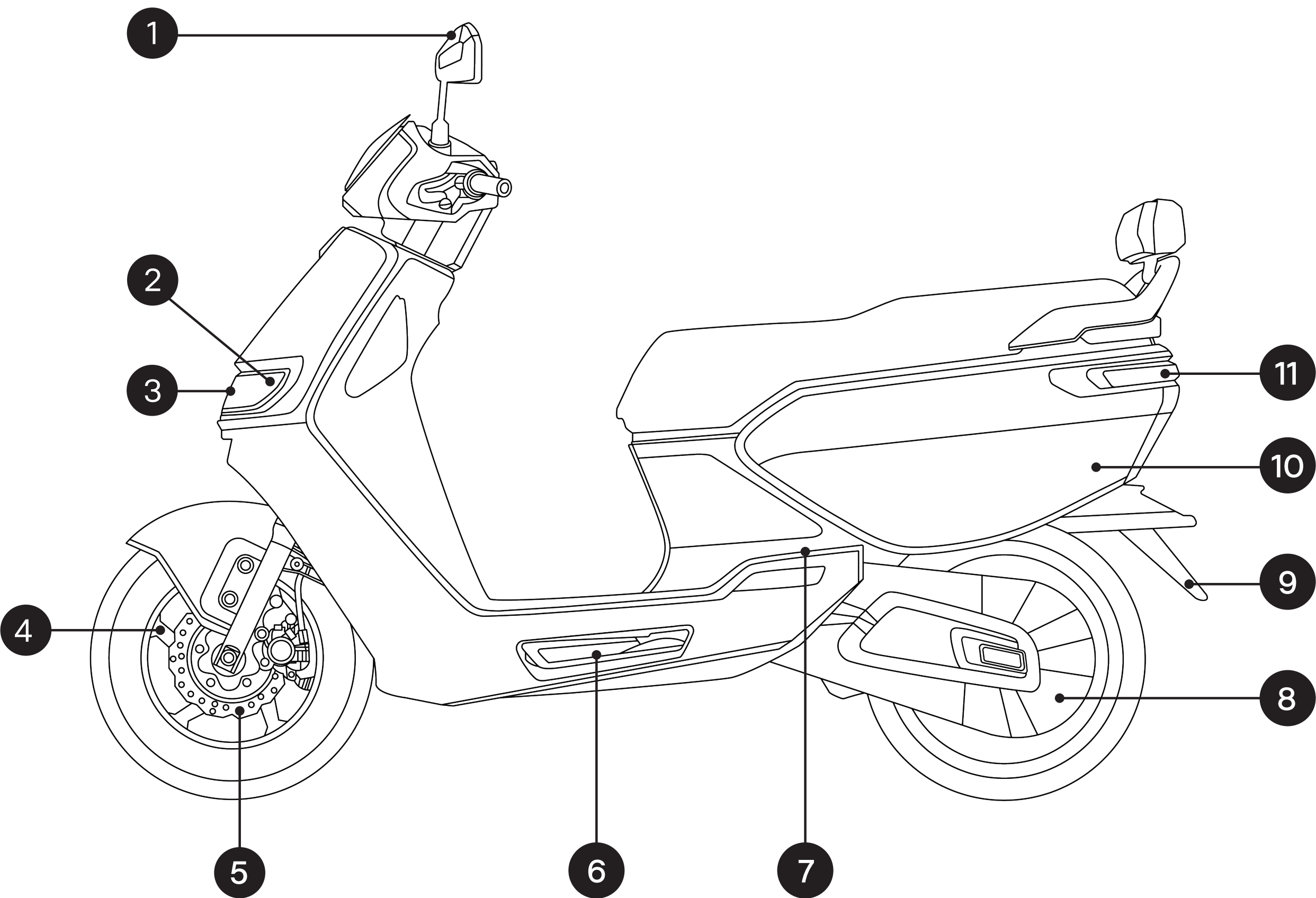
- **NO TINKERING**

We know you wouldn't mess around with the high voltage components like the battery pack, motor etc. Still we need to put on paper that they should be serviced only by Ather technicians.

1

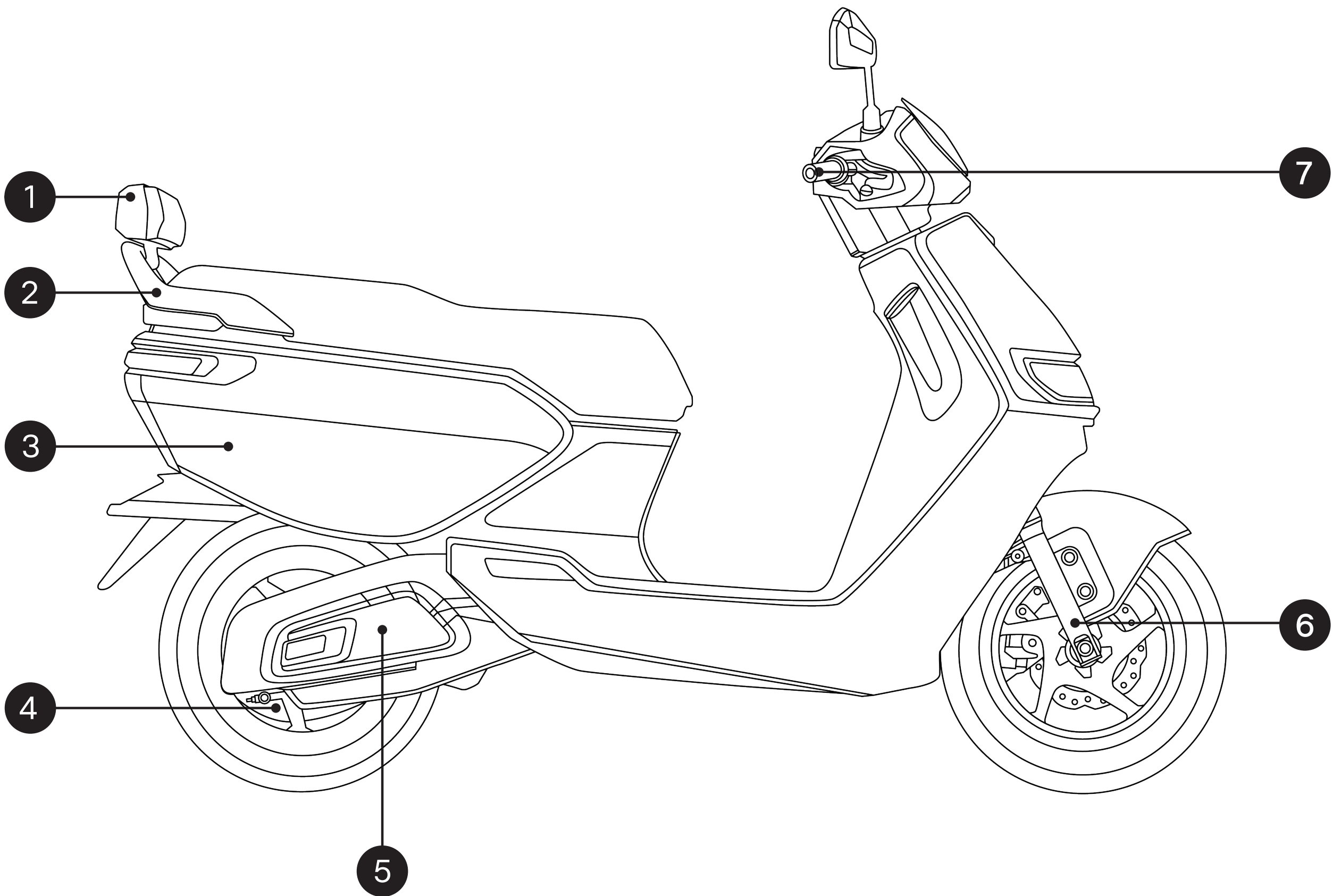
**KNOW
YOUR
SCOOTER**

LEFT SIDE VIEW



- | | | | |
|---|----------------------------|----|--------------------------------|
| 1 | Rear-view mirror | 7 | Pillion footrest |
| 2 | Integrated indicator lamps | 8 | Belt cover |
| 3 | Headlamp | 9 | Rear fender number plate mount |
| 4 | Alloy wheels | 10 | Rear side panel |
| 5 | Front disc brake | 11 | Tail lamp |
| 6 | Side stand with sensor | | |

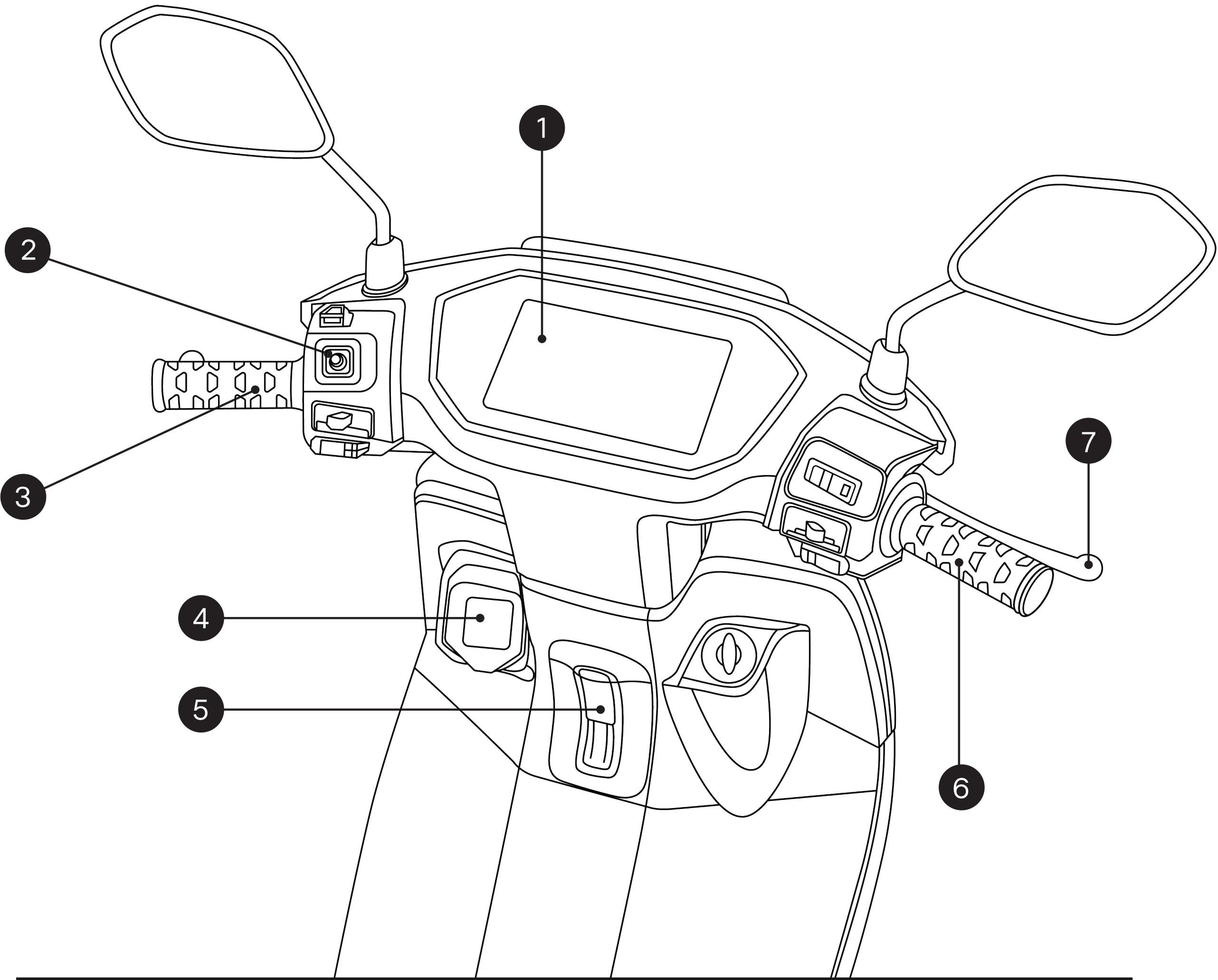
RIGHT SIDE VIEW



- 1 Pillion backrest
- 2 Pillion grab rail
- 3 Rear side panel
- 4 Rear drum brake

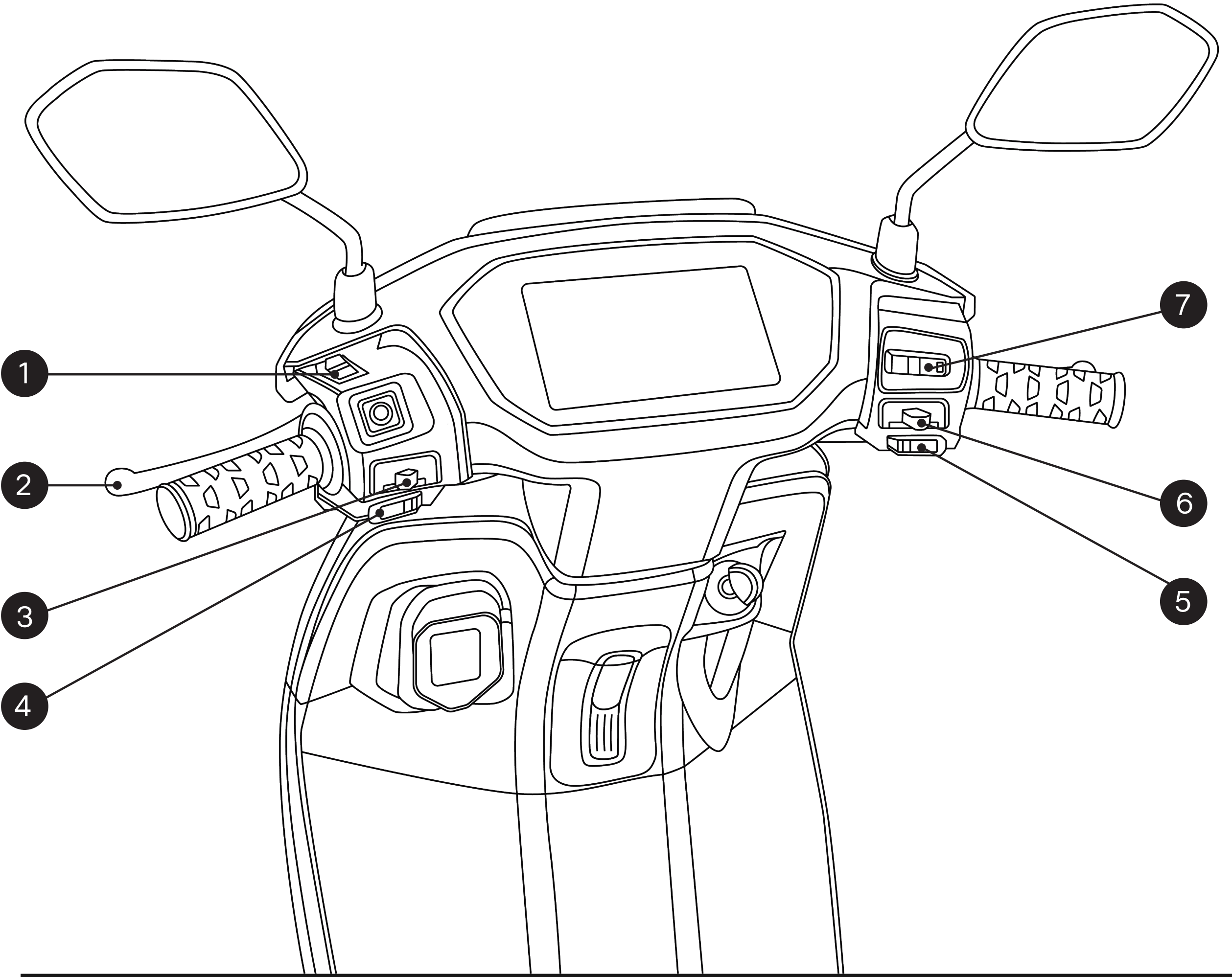
- 5 Swing arm
- 6 Front fork suspension
- 7 Accelerator grip and Magic Twist™ grip

DASHBOARD AND SWITCHGEAR



- | | | | |
|---|------------------|---|--------------------------------------|
| 1 | Dashboard screen | 5 | Luggage hook |
| 2 | Joystick | 6 | RHS grip/accelerator
Magic Twist™ |
| 3 | LHS grip | 7 | Front brake lever |
| 4 | Charging port | | |

DASHBOARD AND SWITCHGEAR



- | | | | |
|---|--------------------------------|---|--------------------|
| 1 | Headlight high/low beam switch | 5 | Motor starter |
| 2 | Combined braking system | 6 | Mode change switch |
| 3 | Turning indicator | 7 | Park Assist™ |
| 4 | Horn | | |

SWITCHGEAR: LEFT-HAND SIDE

HORN

Press this switch when you need to sound the horn.

TURNING INDICATOR

Toggle this switch left/right to turn ON the indicator lights. They turn OFF automatically once the turn is complete. Press the center to turn OFF the indicator manually.

HIGH BEAM SWITCH

This switch turns on the high beam headlight. Avoid using this as the default mode to avoid inconveniencing fellow riders on the road.

COMBINED BRAKING SYSTEM

The lever on the left-hand side activates the Combined Braking System that applies brakes to both the wheels.

JOYSTICK

Use the joystick to navigate through Bluetooth controls, ride and feature settings.

SWITCHGEAR: RIGHT-SIDE VIEW

TOGGLE SWITCH

Switches between riding modes displayed on the screen with a left/right toggle, when the key is on. Changes the mode while riding as well. To do so, the throttle has to be at 0.

ACCELERATOR GRIP/ MAGIC TWIST™

With Magic Twist™, you can speed up or slow down using the same throttle. Just twist down to accelerate and twist up to brake. The deceleration is strong enough to bring the vehicle to a complete halt.

FRONT BRAKE LEVER

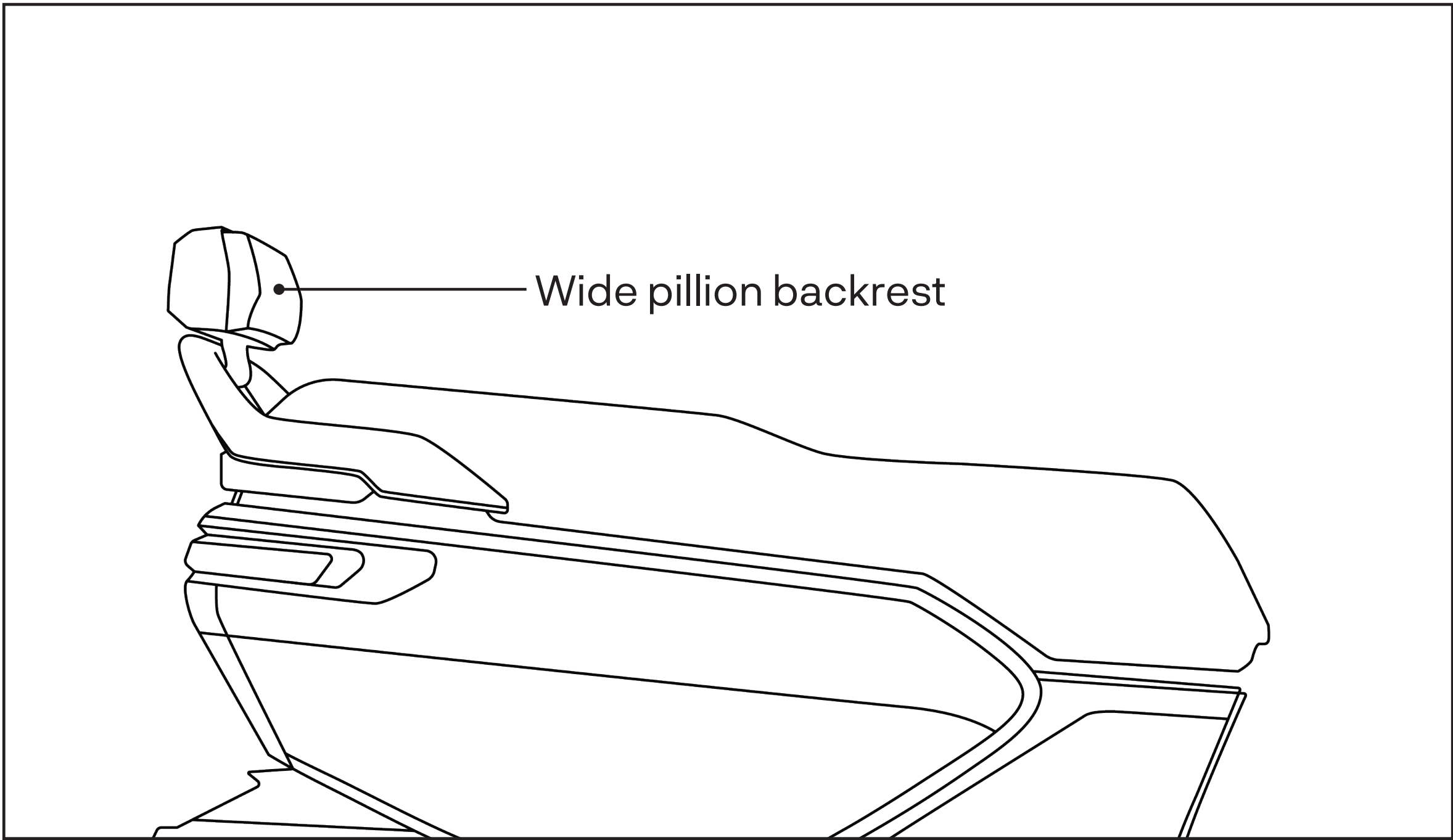
Actuates the front brake to control the speed of the scooter.

PARK ASSIST™ SWITCH

Engages Park Assist™ mode when stationary.

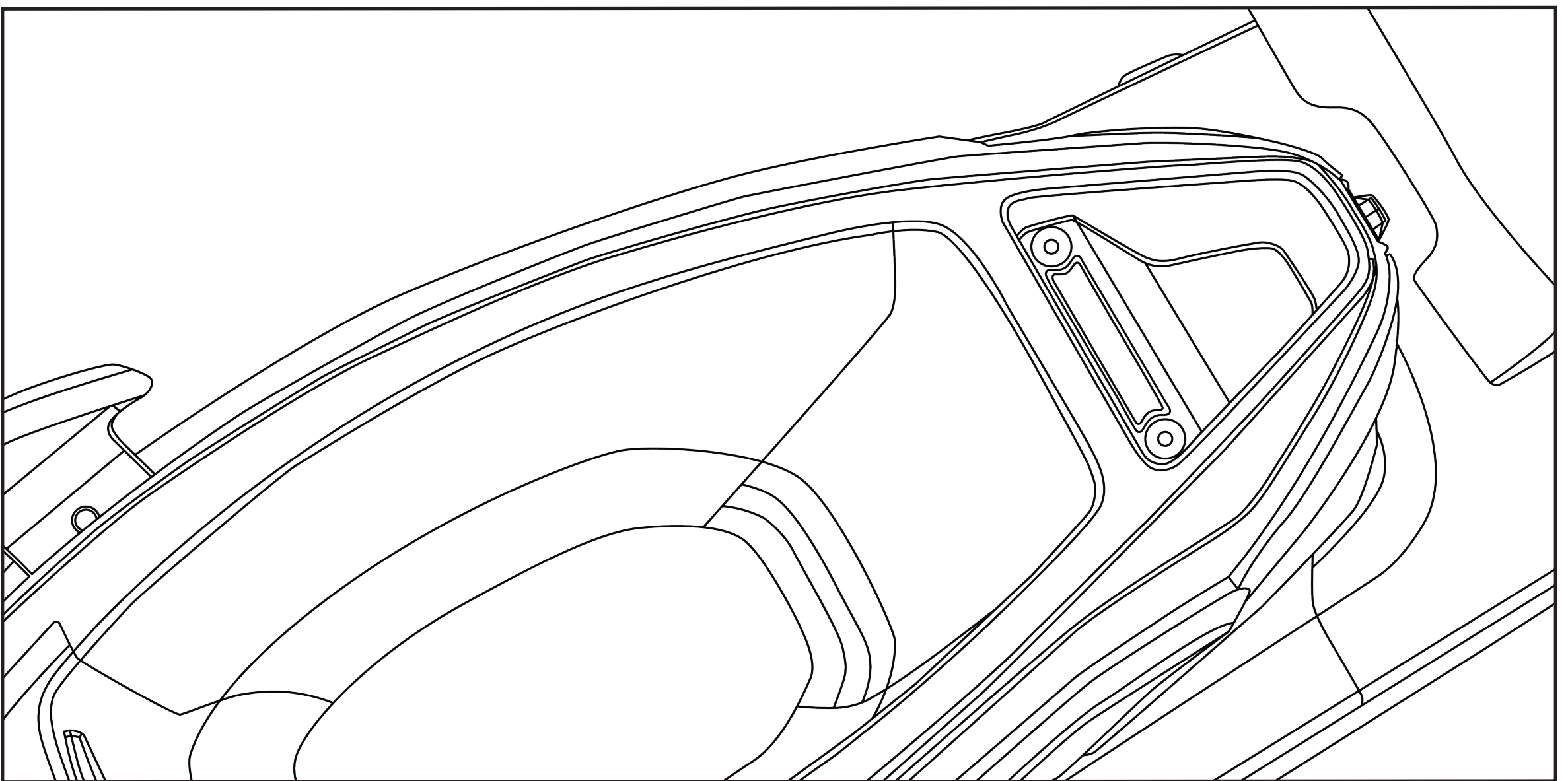
WIDE PILLION BACKREST

With the largest seat ever on a scooter, Rizta has space for everyone in the family. And while the rider is zipping through traffic, the pillion can lean back on the wide backrest and enjoy the ride. The backrest provides a bigger grab area that pillion can hold when passing through bad roads or carrying something big.



UNDER-SEAT STORAGE

Smartly designed to accommodate a full-sized helmet, it also has an LED strip lamp so that finding things in poorly lit parking spaces is easier. Carry up to a volume of 34L.



CAUTION

Do not overfill the under-seat storage. A simple check: the seat should close effortlessly when you drop it down and gently press it. If you need to apply force to press it down and close, it's over-packed and there is a high possibility that it gets damaged.

CAUTION

The main boot space is built to be rain-proof but joeypocket is not. However, water can seep through if a pressure jet wash is used to clean the scooter. Remember to empty the under-seat storage before washing. Always store the portable charger in its cover to protect it from water leaks.

MULTI-PURPOSE CHARGER

The MPC is a slide-on device with LED power indicator and it comes with a single USB-C port with 18W maximum power output. MPC can fast charge your phone and other devices like tyre inflators, earphones, smartwatches, speakers etc.

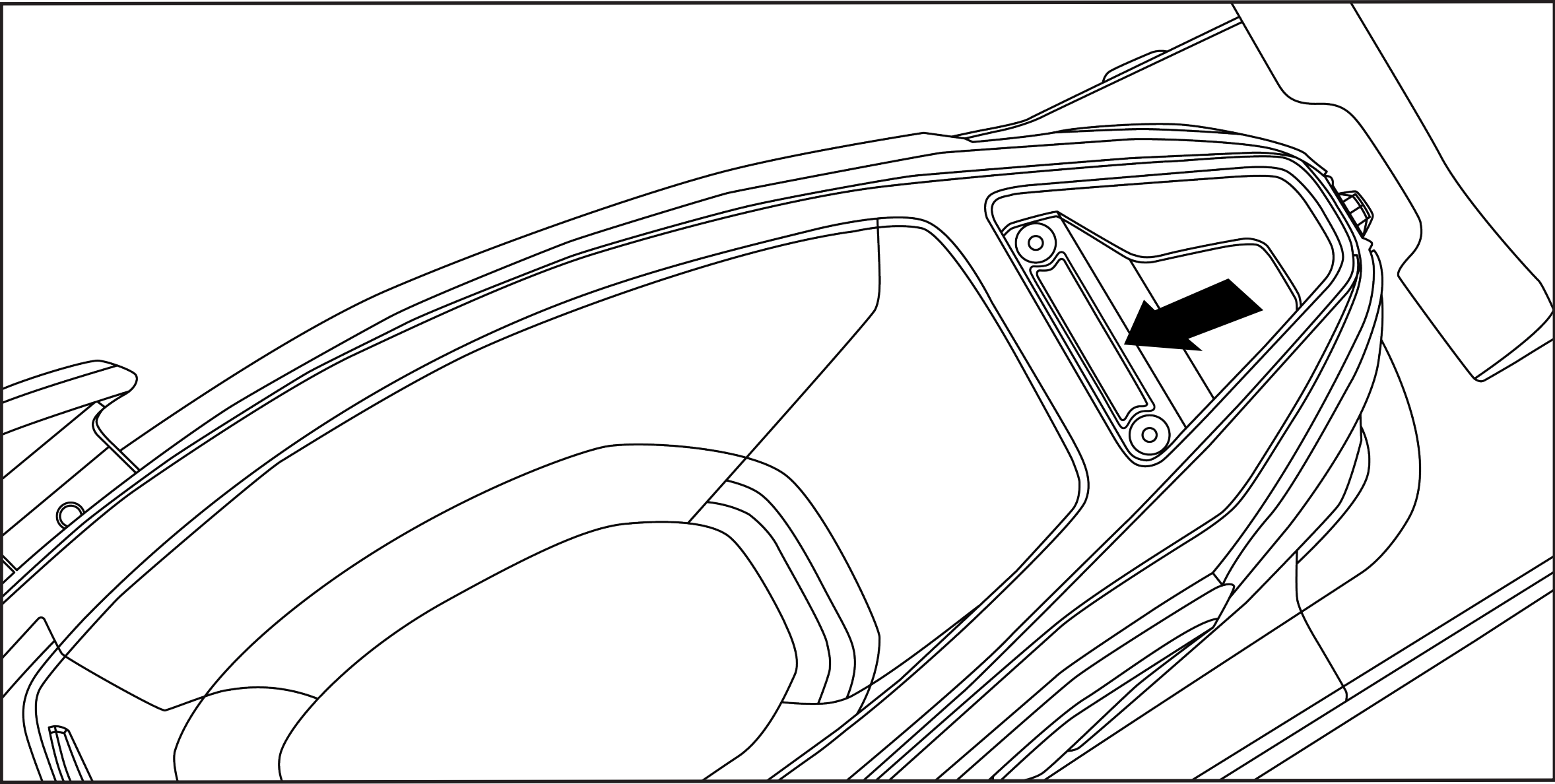
Since it's a slide-once device, you can remove it and replace it with a wireless charger to charge HALO.

JOEY POCKET

In addition to the big storage space, Rizta comes with a small 2L storage space under the seat. It's designed to take care of your keys, cards, coins, wallet, the dusting cloth or anything small that can get lost in the big boot.

SCOOTER IDENTIFICATION NUMBER (VIN) / CHASSIS NUMBER

Each scooter has a unique VIN. On the Ather Rizta, it is engraved on the chassis. To view it, lift your seat and look for it in the Joey Pocket. It's a 17 digit number in this format: MYH
XXXXXXXXXXXXXXXXXX



KEY CODE NUMBER

Mentioned on the key.

SOFTWARE VERSION NUMBER

Use the joystick to press the gear icon, then go to ‘Settings’. On the profile section, navigate to the ‘Software Version’.

ATHER APP™

APP INSTALLATION

- Download the Ather App™ from the Google Play Store or Apple App Store.
- Use the login credentials of your Ather portal account to login to the app.
- The app syncs with the scooter only when both your phone and the scooter have good network coverage. The app displays the time when they were last synced.

FAST CHARGING AT ATHER GRID™

To locate an Ather Grid™ public fast charging point, go to the app or navigation screen.

2

**TIME TO
GET ON
THE ROAD**

JUST BEFORE YOU GET ON THE SCOOTER

THE CHECKLIST

- Tyre pressure & condition
- Charge status
- Peripherals: Horn, headlights, pilot lamps, indicators and tail lights
- Rear view mirror position
- Smooth functioning of the handlebar (twist & turn to check if it is normal)
- Perfectly working brake

RECOMMENDED TYRE PRESSURE

- **Solo rider:**
30 PSI front & 28 PSI back
- **With a pillion:**
30 PSI front & 32 PSI back

THINGS TO KEEP IN MIND

STRONG AND SILENT MOTOR

So silent, you won't even realise it's running. Keep an eye on the dashboard for the motor OFF/ON indicator.

SUPER RESPONSIVE BRAKES

Both the wheels have pretty responsive brakes. So press the brakes gently, until you get used to them.

HYPER QUICK MOTOR

Electric motors have a higher torque, which means the acceleration will be quick and sudden. Take it easy on the accelerator till you get a hang of it.

GOOD (AND NEW) THINGS TAKE TIME

Park Assist™ is something new. The speed while going forward is 5 km/h and 3 km/h in reverse. It's just better to be extra careful to make sure that nobody gets hurt.

SAFETY AND OPERATING INSTRUCTIONS

As a precaution, wear appropriate safety gear while riding: a helmet that conforms to prescribed standards.

Do not consume alcohol or drugs that affect your reflexes, before or while you are riding.

Do not overload the floorboard. It can handle up to 170* kg of weight. We recommend that you distribute the weight evenly for better ride handling.

If you have been riding in the rain, wait for 15 minutes before plugging in the scooter. Wipe off the water on the port using a soft, dry cloth.

Never allow others to ride without proper instructions and licences as per applicable state laws. We strongly advise against any alteration or modification, as they may cause safety hazards.

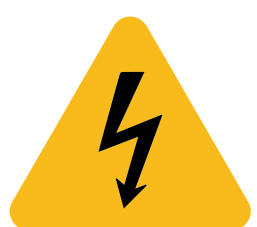
*If the weight is distributed evenly across the floorboard.

PRECAUTIONS FOR A SAFE ELECTRIC RIDE

In case of an accident, do not touch wiring connectors or the wired components. In the highly unlikely event of a battery fire, extinguish the flame by flooding it with a lot of water. A water hose should be used, and the person doing this must be at least a couple of metres away from the scooter. Make sure the scooter is unplugged from the charging point. If it isn't, switch OFF the main power supply immediately to cut off the electricity flow. Once the fire is extinguished, keep flooding the battery with water every 30 minutes, for up to 2 hours. Check on it at regular intervals for a few hours to be extra sure that the fire doesn't re-ignite.

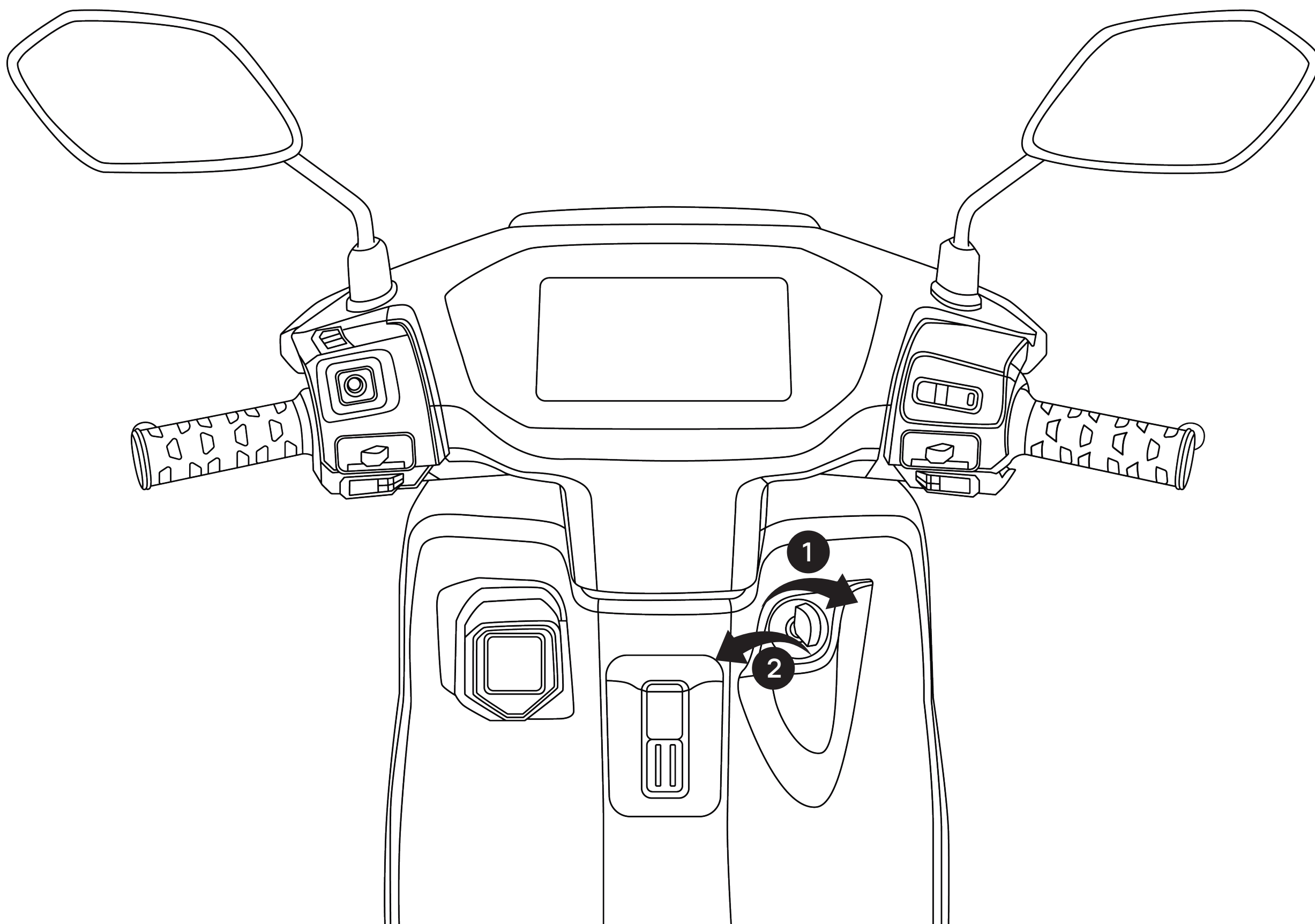
CAUTION

Never lift the scooter by pulling the handlebar.



A high voltage electronic device.

TURNING THE SCOOTER ON AND RIDING



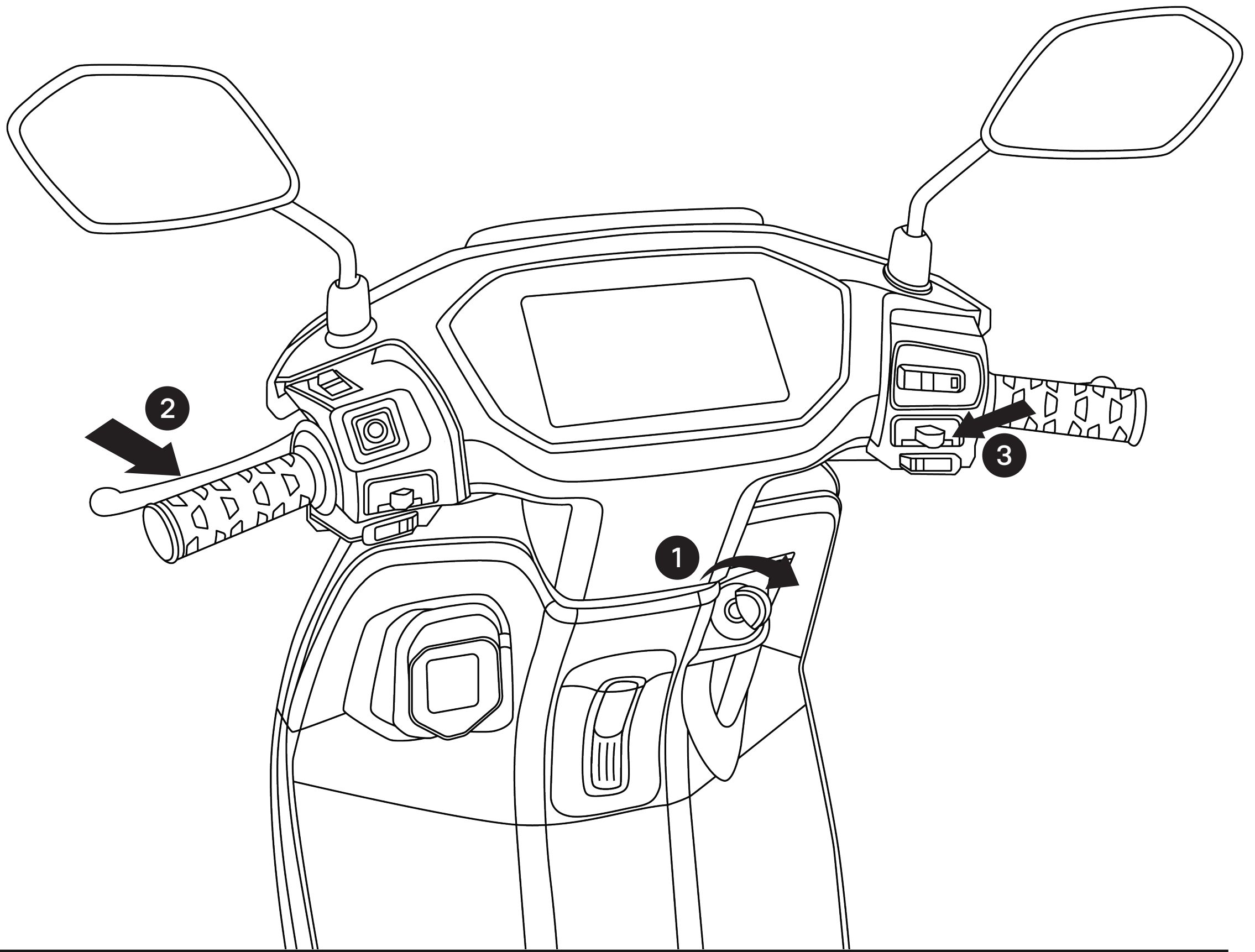
1 UNLOCK THE HANDLEBAR

Insert the key in the keyhole located under the handlebar, on the right-hand side. Turn the key clockwise, and it's unlocked.

2 OPEN THE UNDER-SEAT STORAGE

Once the handlebar is unlocked, turn the key anti-clockwise to open the underseat storage. Take your helmet out, wear it, simply drop the seat and press gently to lock it. Check the seat lock once, just to be doubly sure. Now you are all set for the ride.

TURNING THE SCOOTER ON AND RIDING



❶ SWITCH ON THE DISPLAY

Once the key is turned ON, it will activate the dashboard, showing the current time, available range and riding modes.

❷ ACTIVATE THE MOTOR

Press the brake lever (either one) and the motor start switch on the right-hand side of the handlebar to make the riding screen appear.

3 TOGGLE TO CHANGE RIDING MODE

Switch between SmartEco and Zip.

CAUTION

The scooter may be throttled down to SmartEco Mode when the battery charge is too low.

WARNING

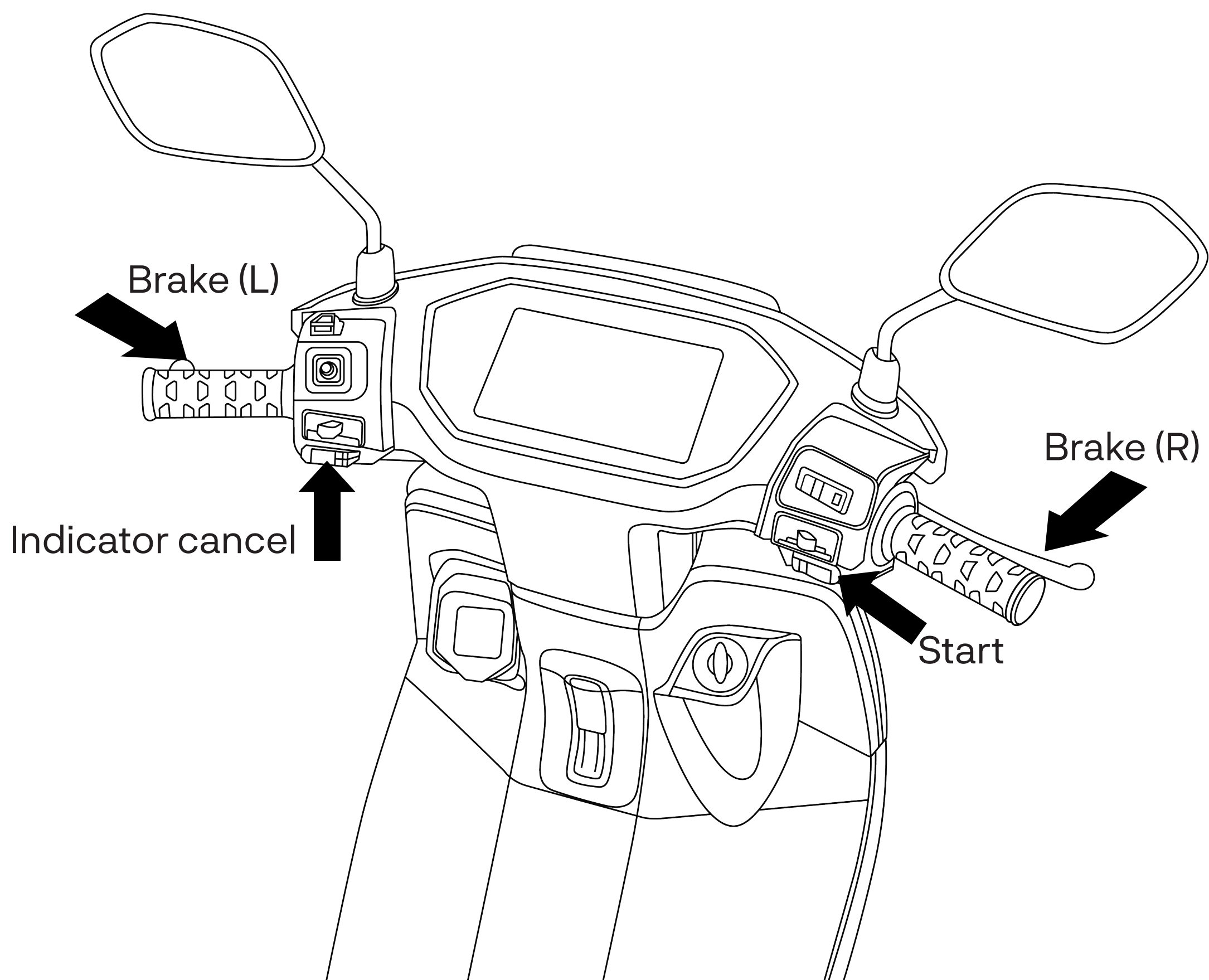
In case of errors or glitches, performance may be restricted to ensure the rider's safety. If this happens, please contact customer support immediately.

PARK ASSIST™

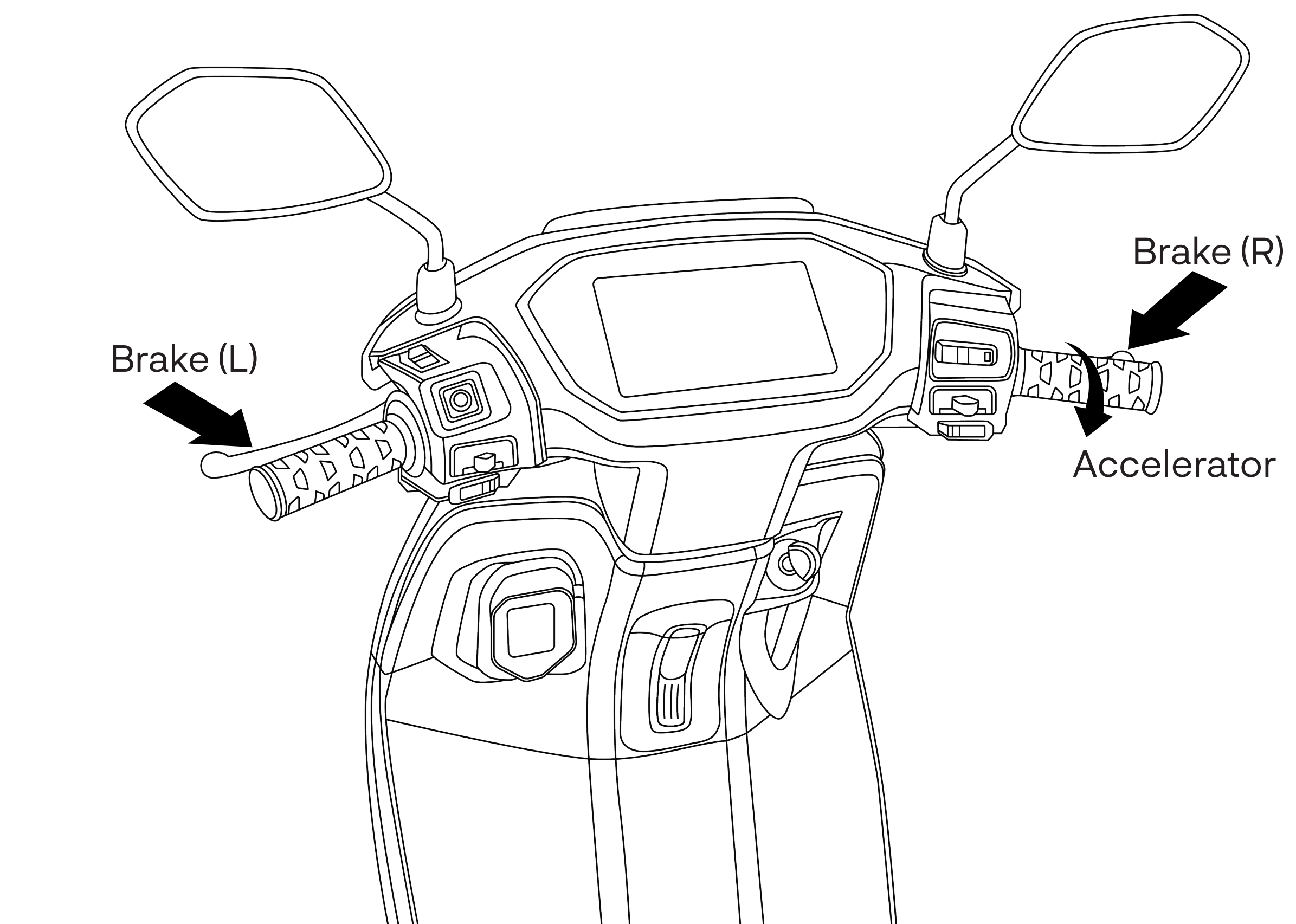
Enter the Park Assist™ mode by pressing the Park Assist™ button when stationary. Slowly rev the throttle (RHS handlebar) to start moving backwards. To move forward, press the “start switch” button before revving the throttle.

WARNING

Kick back the side stand, before you start riding. For your safety, the motor gets activated only when the side stand is disengaged.



TURNING THE SCOOTER ON AND RIDING



MAINTAINING SPEED

Rev the accelerator throttle and use the brakes to maintain speed. Avoid using both the accelerator and the brake at the same time,

SLOWING DOWN AND BRAKING

Bring the throttle back to zero. Either use the Combined Braking System or apply both brakes simultaneously to bring the scooter to a halt. You can also twist up the throttle to slow it down.

CAUTION

In wet weather, it takes longer to slow down or come to a halt. Start braking a little earlier than you would normally, especially when going around corners and turning.

WARNING

Any unintended acceleration could injure you or others on the road.

REGENERATIVE BRAKING

Recover the scooter's kinetic energy and convert it to be stored in the battery.

HOW TO ACTIVATE IT?

Press the brake levers or rev the throttle in the opposite direction (anti-clockwise).

Algorithms dictate the amount of regen and speed of the scooter.

MAGIC TWIST™

Magic Twist™ gives you more control over braking, letting you slow down by twisting the throttle in the backward direction (anti-clockwise). It is powered by our magic braking algorithm providing significant braking force at all charge levels, enough to bring the vehicle to a complete halt.

HOW TO ACTIVATE IT?

It can be switched ON and OFF using the settings section on your display.

MAGIC TWIST™ DISABLED

If the motor temperature rises higher than usual, Magic Twist™ may not get activated. Once the motor cools down, it will work as intended.

CAUTION: TO AVOID SKIDS

To avoid skids, do not use the rear brakes and Magic Twist™ simultaneously. Magic Twist™ is not a replacement for braking, in emergency situations only use manual brakes.

SKIDCONTROL™

SkidControl™ technology, launched for the first time in a family scooter, prevents your scooter from slipping on wet, uneven, sandy roads or any surface that's prone to skids. It gets triggered when you are passing through such surfaces and ensures that you and your family are always safe.

HOW TO DEACTIVATE IT

It can be switched ON or OFF using the setting section on your display. Once it's ON, you'll see



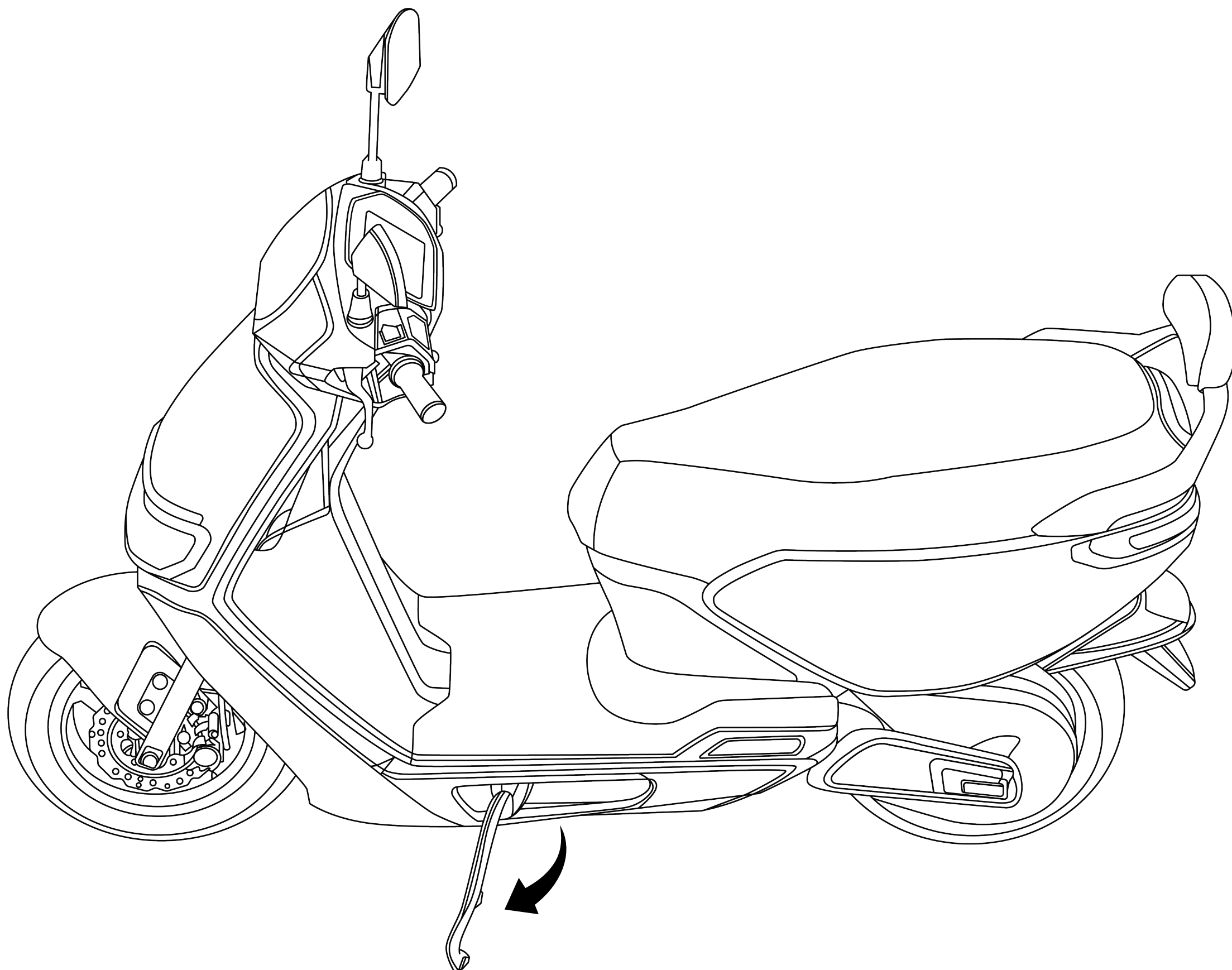
at the top of your dashboard.

Also, if there's an error, this symbol



will pop up at the top of your dashboard.

TURNING THE SCOOTER OFF AND PARKING



STOPPING YOUR SCOOTER

Bring the accelerator throttle back to zero. Turn the key back to the LOCK position and remove it. If Guide-me-home Light is ON, the headlight will switch OFF automatically in ~15 seconds.

CAUTION

The key should be removed anytime the scooter is left unattended. You don't want somebody stealing it.

PARKING

Use your left foot to disengage the side stand. Always engage the side stand when you've to park. Also, always try to park on level and firm ground.

CAUTION

- Park under shade wherever possible.
- Continuous, long-term exposure to sunlight could cause discolouration of the screen.
- Lesser exposure to heat is good for battery life and display health.

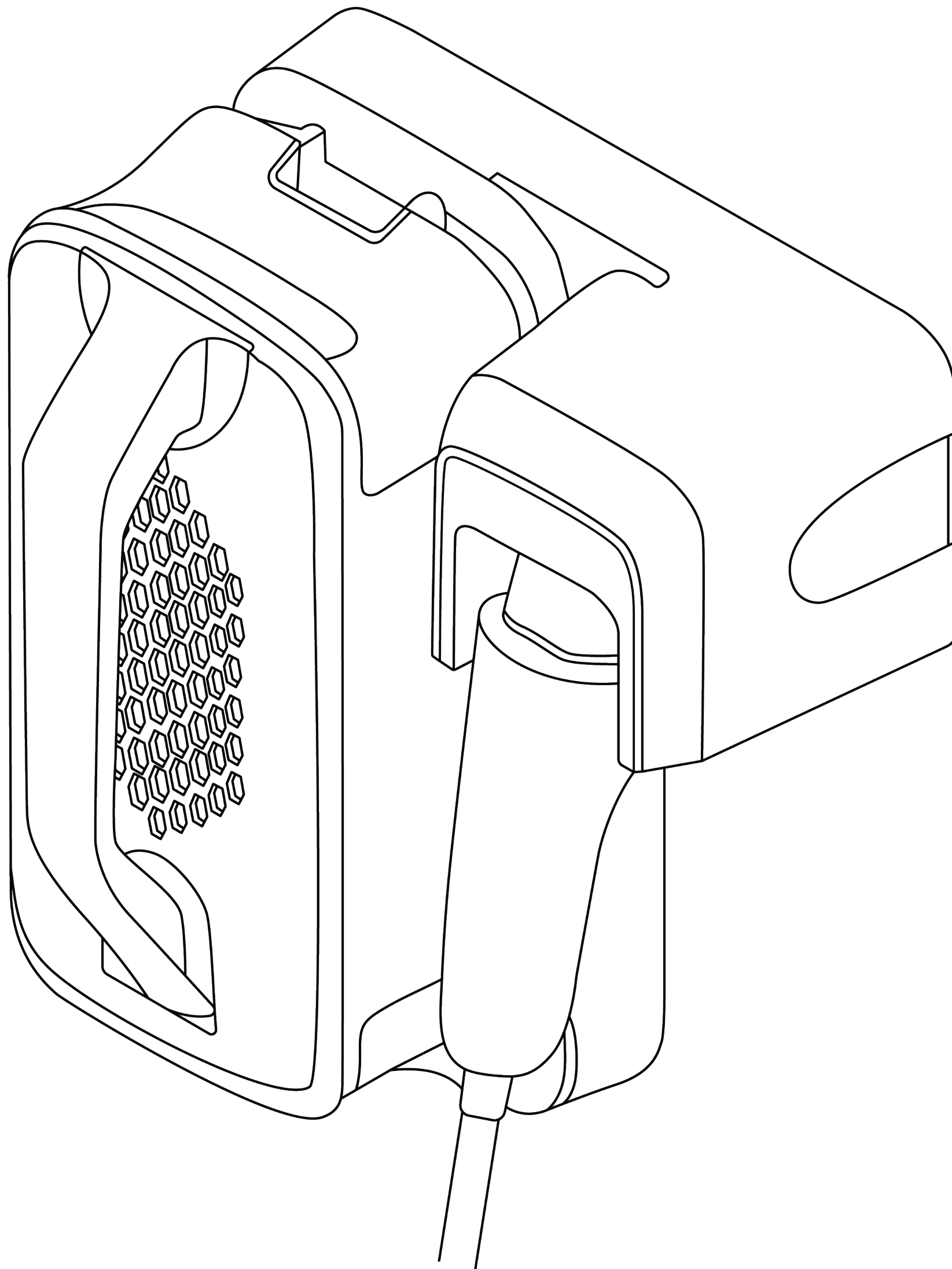
WARNING

- Do not sit on the scooter when parked on the side stand.
- Do not move the scooter with the side stand engaged.
- Always ensure the side stand is completely opened up while parking.

3

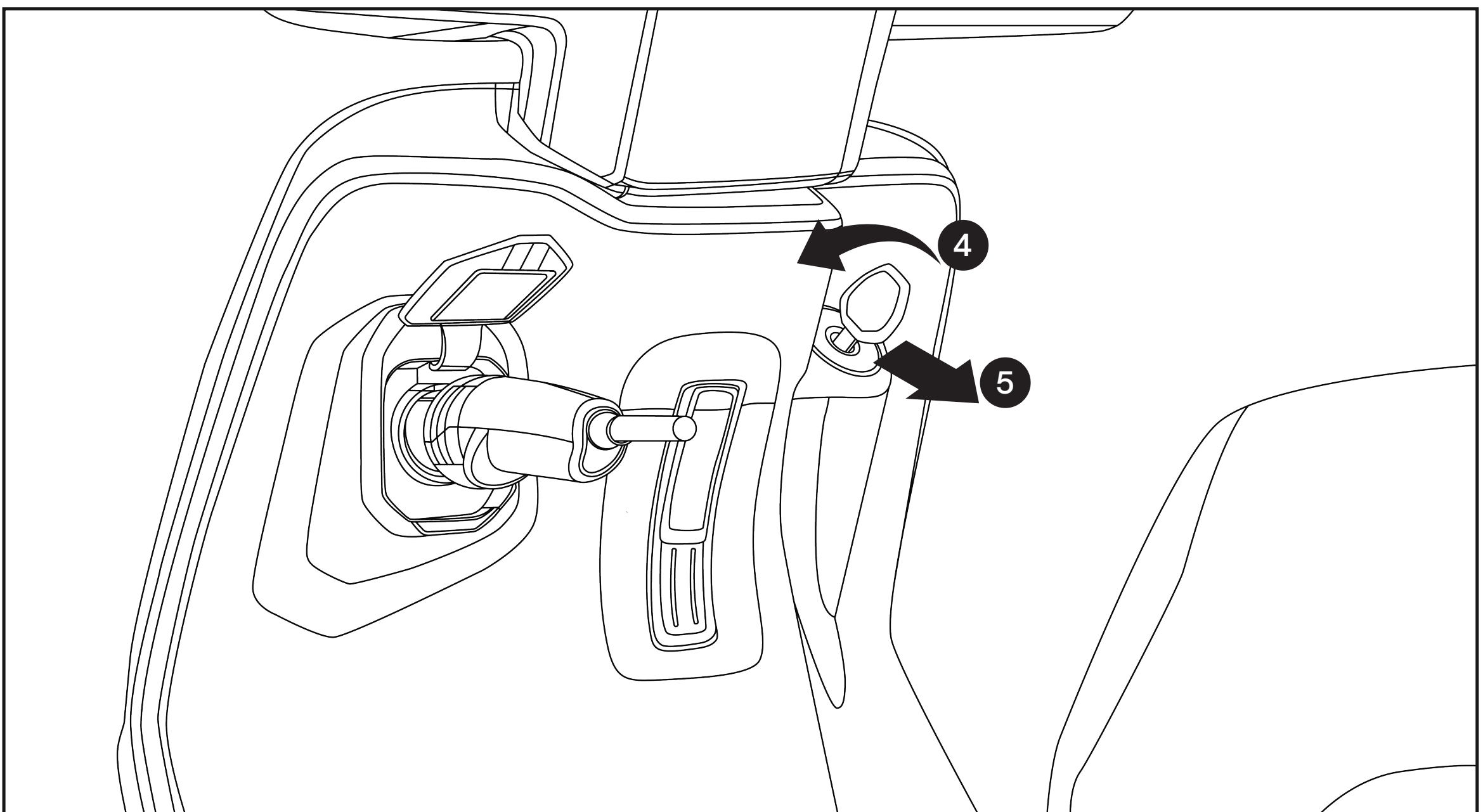
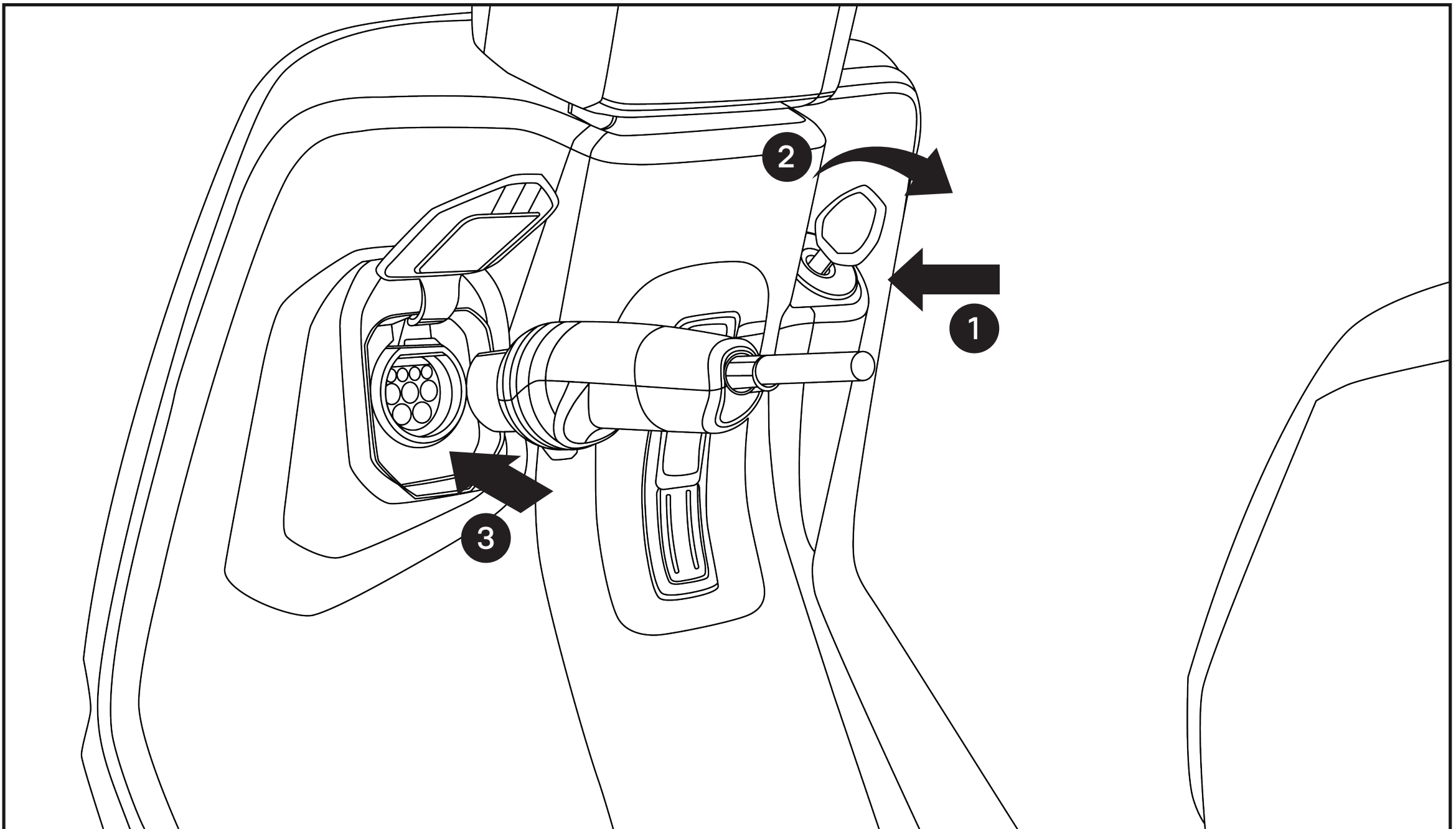
**CHARGE
IT UP**

USING THE ATHER DUO™



PLUGGING IT IN

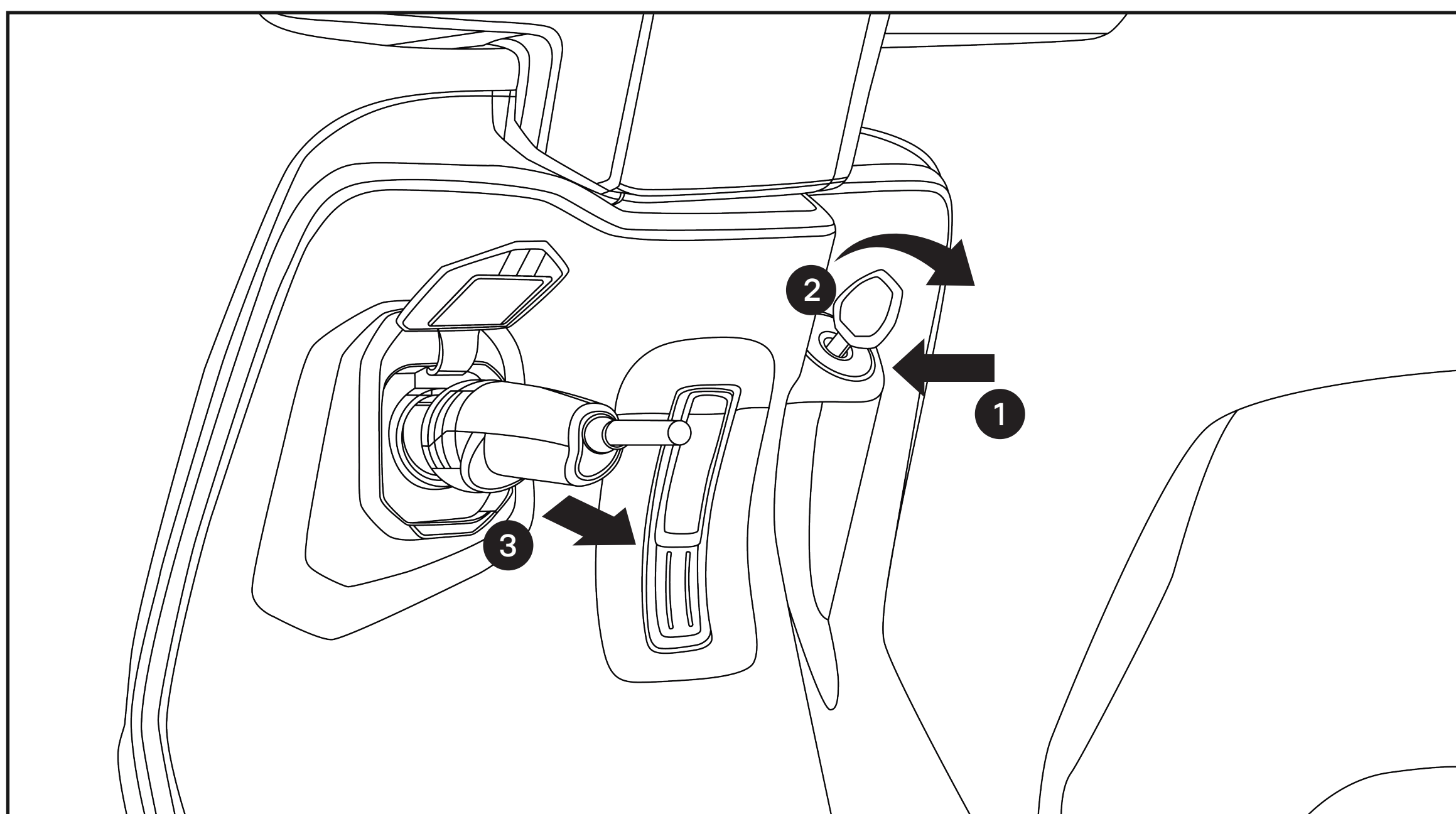
- ❶ Plug in the 3-pin connector of the charging cable into a 5A socket.
- ❷ Open the charging port flap on your scooter, take the connector and plug it into your scooter's charging port.



- ③ Always check, the charger vents should never be blocked for a proper air flow.
- ④ Turn the key OFF to start charging.
- ⑤ The LED on the charger will start blinking, the moment charging starts.

UNPLUGGING IT

- ➊ Before you pull out the cable, turn the key to the ON position to unlock the connector.
- ➋ Keep the key in the ON position and wait for 5 seconds.
- ➌ Remove the charging connector. Remember to close the charging port flap on the scooter.




CAUTION

- Do not try to forcefully pull the connector out. If the connector feels stuck. Follow these steps:
 - Turn the key OFF and back ON again
 - Gently PUSH the connector in and then try to PULL it out again. It should come out effortlessly.
- Remove the key once your scooter is connected to the charger or disconnected from the charging cable.
- Do not turn the key ON and pull out the connector at the same time. Wait for 5 seconds before you pull the connector out.
- Do not remove the connector while your scooter is charging. You run the risk of damaging the connector and/or the scooter.
- Do not place the charger on the seat while the scooter is charging. The seat is not flame retardant and might ignite as the charger heats up.
- Do not use any extension box.


WHAT DOES THE LED SAY?

The charger tells you what it's up to, with an LED light that changes colours

 **Solid amber light:** Charger software is being updated over the air.

 **Solid green light:** When not connected to the scooter, the charger is functional. When connected to the scooter, charging is complete.

 **Blinking green light:** Charging in progress.

 **Solid red light:** Fault in the charger. Please contact customer support.

No light: No power.

4

**SCOOTER
SHUTDOWN**

VEHICLE SHUTDOWN

HIBERNATION

When the scooter is not in use (unplugged, with the key turned OFF), the electronics consume negligible power. The battery drains extremely slowly. But, if you don't ride for around 25 days, you should charge for a few hours before you head out.

HOW TO SHUT DOWN

By heading to the settings section on the dashboard.

CAUTION

Charge your scooter every 100 days. It's a must, even if the scooter is in Shutdown Mode. This prevents permanent damage to the battery pack.

5

**CARING
FOR YOUR
SCOOTER**

THINGS TO KEEP IN MIND

WHEN NOT IN USE

If you are not using your scooter for more than 5 days, leave it in Shutdown Mode to prevent battery drain.

QUICK CLEAN-UP

Regularly cleaning the vents avoids the risk of damage caused due to insufficient ventilation, choking and insulation of the heat dissipation components. Ensure that the battery vents are not blocked.

EXTEND YOUR BATTERY LIFE

- Always use the original charger provided by Ather to charge your vehicle. Avoid using 3rd party chargers.
- Shut down (vacation mode) the vehicle when it remains idle for a few days, to prevent accidental battery draining.

PULLING AND PUSHING

Turn the motor OFF when pulling the scooter back or pushing the scooter on a decline.

CAUTION

Do not try to hold the scooter at a place using partial acceleration, while on a slope. In all likelihood, it will damage the motor.

TROUBLESHOOTING

If you're facing a technical issue, have any doubts or queries related to your scooter, please contact our team in your city or visit the nearest Ather service center.

In case of vehicle breakdown or accident, please reach out to our 24x7 Roadside Assistance help line through Ather App™.

Link: <https://www.atherenergy.com/contact/>

CAUTION

Do not attempt to service the scooter on your own or at an unauthorised service centre. Sure, the scooter belongs to you and you may do as you please but we know it inside out, and it's not as easy as it may seem. Let us take the lead and service the scooter for you.

DISCLAIMER

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ATHER